



HW-H750  
HW-H751

User manual

# Wireless Audio - Soundbar

Imagine the possibilities

Thank you for purchasing this Samsung product.

To receive a more complete service, please register your product at

[www.samsung.com/register](http://www.samsung.com/register)

# FEATURES

## **TV SoundConnect**

TV SoundConnect lets you listen to audio from your TV on your Soundbar via a Bluetooth connection and lets you control the sound.

## **HDMI**

HDMI transmits video and audio signals simultaneously, and provides a clearer picture. The unit is also equipped with the ARC function which lets you listen to sound from your TV through the Soundbar via an HDMI cable. This function is only available if you connect the unit to an ARC compliant TV.

## **Surround Sound Expansion**

The Surround Sound Expansion feature adds depth and spaciousness to your listening experience. Surround Sound Expansion is powered by Sonic Emotion.

## **Wireless Subwoofer**

Samsung's wireless module does away with cables running between the main unit and the subwoofer. Instead, the subwoofer connects to a compact wireless module that communicates with the main unit.

## **Special Sound Effects**

You can select different Sound Effects - CINEMA / SPORTS / VOICE / MUSIC / STANDARD (Original Sound) - depending on the type of content you want to enjoy.

## **Multi-function Remote Control**

You can use the supplied remote control to control various operations with the simple press of a button.

## **USB Host Support**

You can connect and play music files from external USB storage devices such as MP3 players, USB flash memory, etc. using the Soundbar's USB HOST function.

## **Bluetooth Function**

You can connect a Bluetooth device to the Soundbar and enjoy music with high quality stereo sound, all without wires!

## **NFC**

Connect your NFC compatible device via Bluetooth to the Soundbar using this simple set-up procedure and play music on the device through the Soundbar. It is supported in some area's models only.

## **Multiroom Link**

Once the Soundbar is connected to a smart device with Multiroom Link App, you can connect multiple Samsung Multiroom devices together wirelessly.

## LICENSES



Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.



For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together are registered trademarks, and DTS 2.0 Channel is a trademark of DTS, Inc. © DTS, Inc. All Rights Reserved.

## HDMI

The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

### Open Source License Notice

- For further information on Open Sources used in this product, please visit the website: <http://opensource.samsung.com>
- To send inquiries and requests regarding open sources, contact Samsung via Email ([oss.request@samsung.com](mailto:oss.request@samsung.com)).

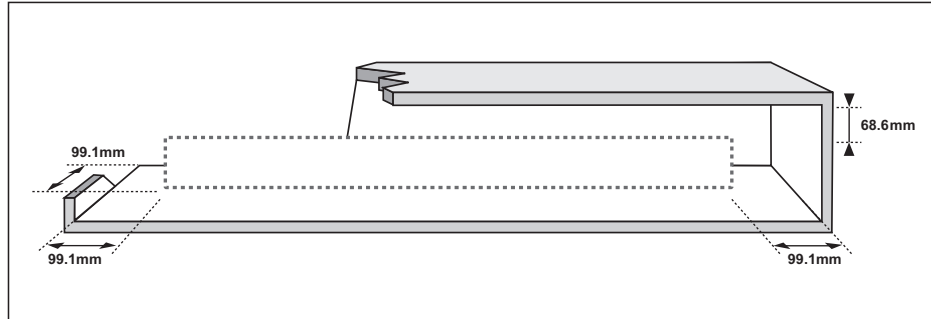
### ► Copyright

©2014 Samsung Electronics Co.,Ltd.

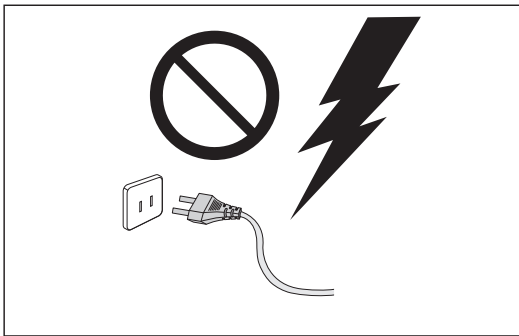
All rights reserved; no part of this user's manual may be reproduced or copied without the prior written permission of Samsung Electronics Co.,Ltd.

# SAFETY INFORMATION

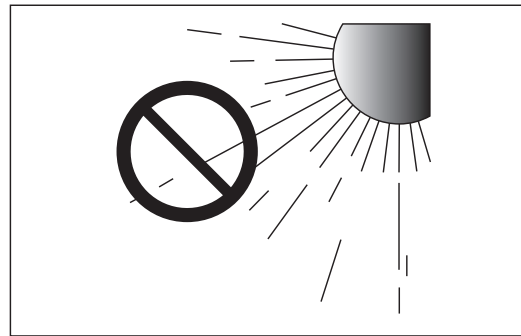
## PRECAUTIONS



Ensure that the AC power supply in your house complies with the power requirements listed on the identification sticker located on the back of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation 7~10 cm. Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet. Unplug the unit if you intend to leave it unused for a long period of time.

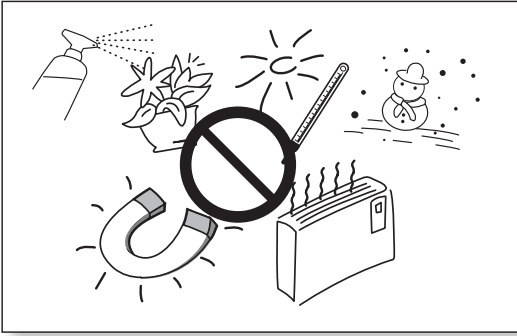


During thunderstorms, disconnect the AC plug from the wall outlet. Voltage peaks due to lightning could damage the unit.

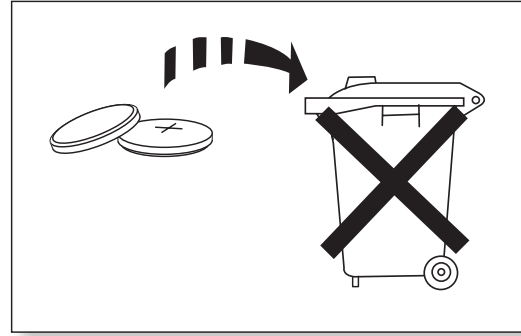


Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.





Protect the product from moisture (i.e. vases), and excess heat (e.g. a fireplace) or equipment creating strong magnetic or electric fields. Disconnect the power cable from the AC supply if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours until the unit has reached room temperature before using.



The batteries used with this product contain chemicals that are harmful to the environment. Do not dispose of batteries in the general household trash. Do not dispose of batteries in a fire. Do not short circuit, disassemble, or overheat the batteries. Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

# CONTENTS

## 2 FEATURES

- 3 Licenses

## 4 SAFETY INFORMATION

- 4 Precautions

## 7 GETTING STARTED

- 7 Before reading the user's manual

## 8 DESCRIPTIONS

- 8 Front/Bottom panel
- 9 Rear Panel

## 10 REMOTE CONTROL

- 10 Remote Control Buttons and Functions

## 13 CONNECTIONS

- 13 Connecting the Wireless Subwoofer
- 14 Attaching the Toroidal Ferrite Core to the Soundbar Power Cord
- 15 Connecting an External Device using an HDMI cable
- 16 Connecting an External Device using Optical (digital) cable or Audio (analogue) cable
- 17 Connecting to the AUX IN
- 17 Assembling the cable clip

## 18 FUNCTIONS

- 18 Input mode
- 19 ARC (HDMI OUT)
- 20 Connecting with Bluetooth Function
- 23 Connecting with NFC Function
- 25 Connecting with TV SoundConnect function
- 27 USB
- 28 Using the Network Standby On function
- 28 Using the AUTO POWER LINK Function
- 29 Software update

## 31 MULTIROOM LINK

- 31 Installing the Samsung Multiroom App
- 32 Disconnect the Function Connection from the App
- 33 Connecting Without a Wireless Router (Not Included)
- 36 Adding an Soundbar
- 37 Connecting with a HUB (Not Included)
- 40 Adding a HUB
- 40 Relocating the Soundbar
- 41 Using the Samsung Multiroom App
- 54 Playing Media Content Saved in a PC
- 57 Using the Multiroom Settings Menu



## 64 TROUBLESHOOTING

# GETTING STARTED

## BEFORE READING THE USER'S MANUAL

Note the following terms before reading the user manual.

### ► Icons used in this manual

| Icon                                                                              | Term           | Definition                                                                           |
|-----------------------------------------------------------------------------------|----------------|--------------------------------------------------------------------------------------|
|  | <b>Caution</b> | Indicates a situation where a function does not operate or settings may be canceled. |
|  | <b>Note</b>    | Indicates tips or instructions on the page that help you operate a function.         |

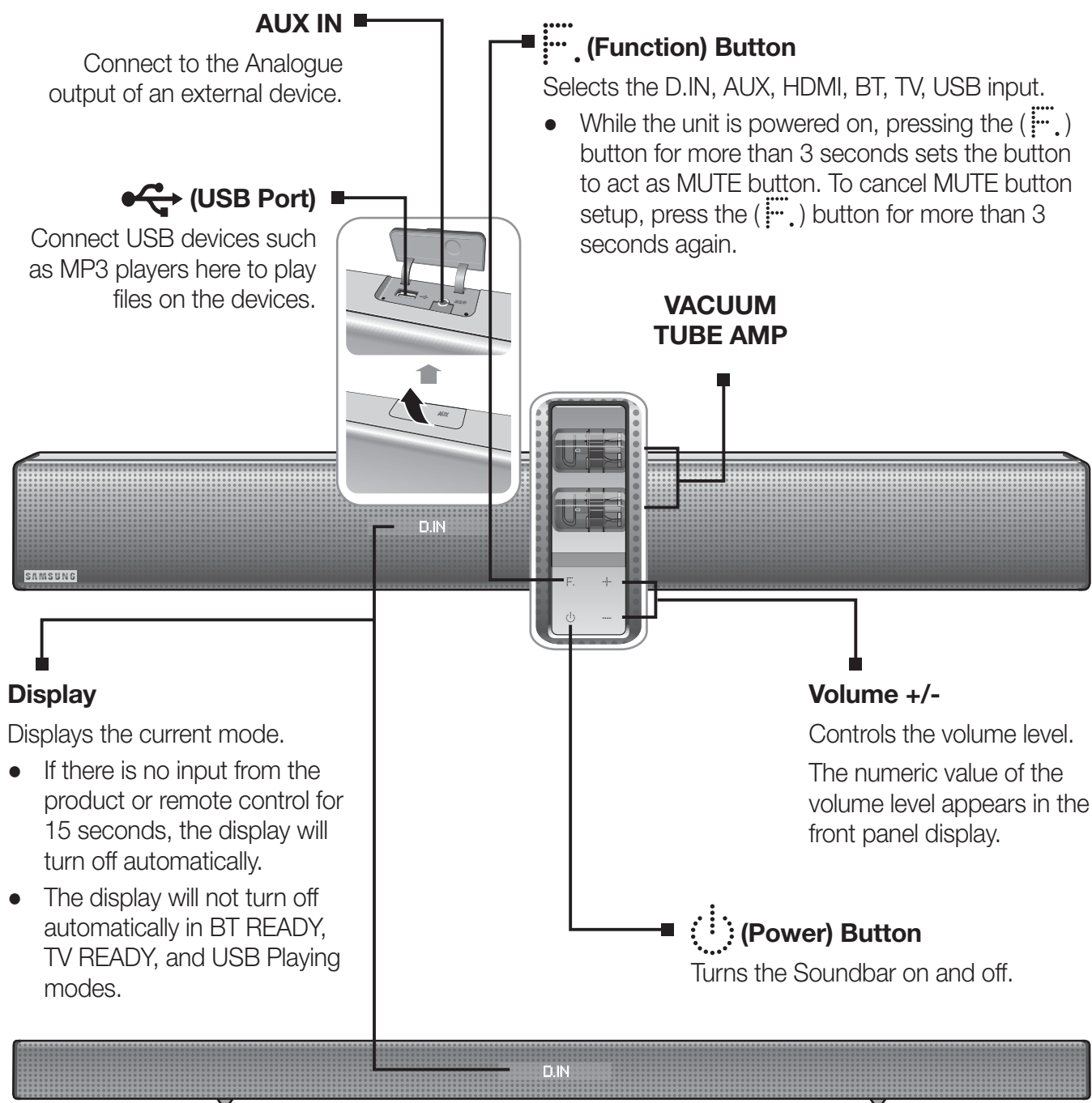
### ► Safety Instructions and Troubleshooting

- 1) Be sure to familiarise yourself with the Safety Instructions before using this product.
- 2) If a problem occurs, check Troubleshooting. (See page 64)

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

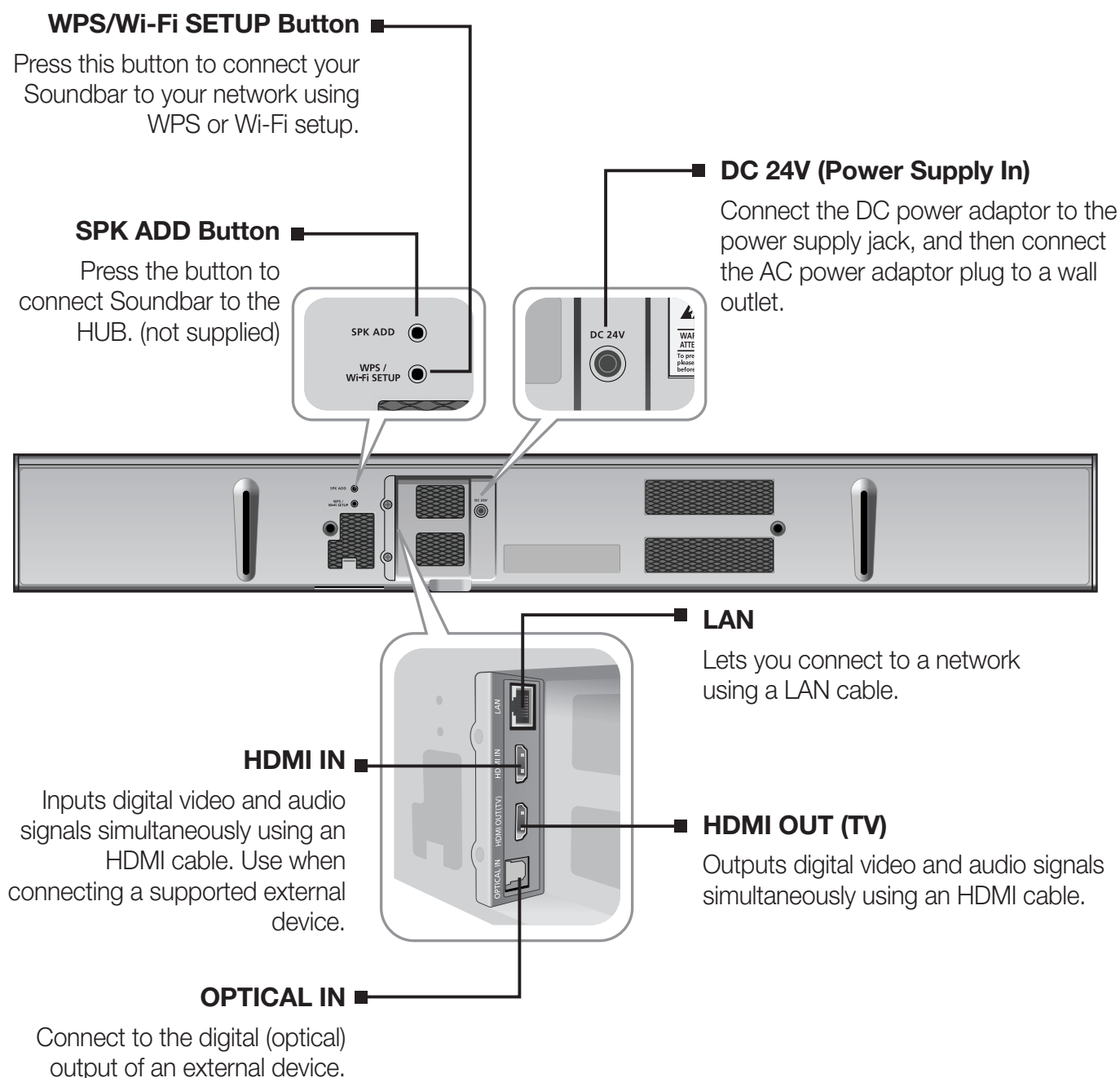
# DESCRIPTIONS

## FRONT/BOTTOM PANEL



- When you turn on this unit, there will be a 10 to 12 second delay before it produces sound.
- Do not bring cellular phones or mobile devices near the vacuum tube amp, or put other electronic devices on the top of the product. Signals from these devices can cause noise or distortion in the audio.
- Do not let children touch the product's surface when the set is on. It will be hot.
- Open the USB COVER to use USB or AUX port.

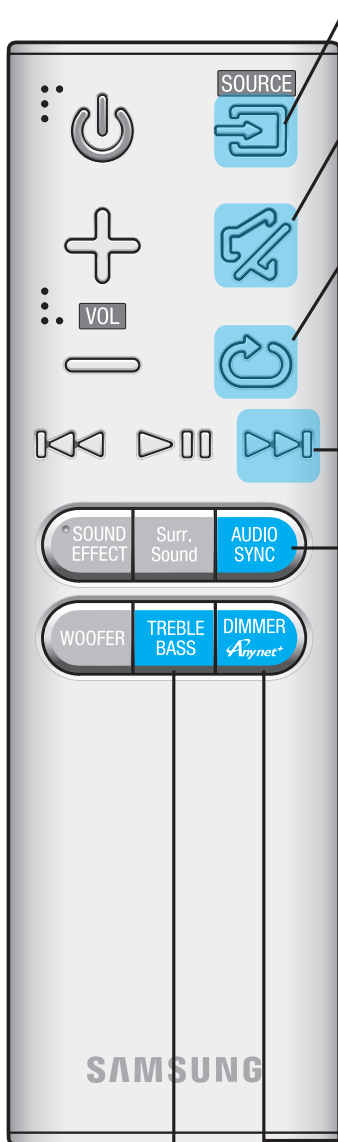
## REAR PANEL



- When disconnecting the power cable of the AC power adaptor from the wall outlet, pull the plug. Do not pull the cable.
- Do not connect this unit or other components to an AC outlet until all connections between components are complete.

# REMOTE CONTROL

## REMOTE CONTROL BUTTONS AND FUNCTIONS



### SOURCE

Press to select a source connected to the Soundbar.

### MUTE

You can turn the volume down to 0 with the push of a button. Press again to restore the sound to the previous volume level.

### REPEAT

Press to set the REPEAT function during music playback from a USB device.

**REPEAT OFF** : Cancels Repeat Playback.

**REPEAT FILE** : Repeatedly play a track.

**REPEAT ALL** : Repeatedly play all tracks.

**REPEAT RANDOM** : Plays tracks in random order.  
(A track that has already been played may be played again.)

### Skip Forward

If there is more than one file on the device you are playing, and you press the ►► button, the next file is selected.

### AUDIO SYNC

If the Soundbar is connected to a digital TV and the video appears out of sync with the audio, press the **AUDIO SYNC** buttons to sync the audio with the video. Use the ◀◀, ▶▶ buttons to set the audio delay between 0 ms and 300 ms. In USB mode, TV mode, and BT mode, the Audio Sync function may not work.

You can also activate **Wi-Fi SETUP** function by pressing and holding **AUDIO SYNC** button on the remote for over 7 seconds.

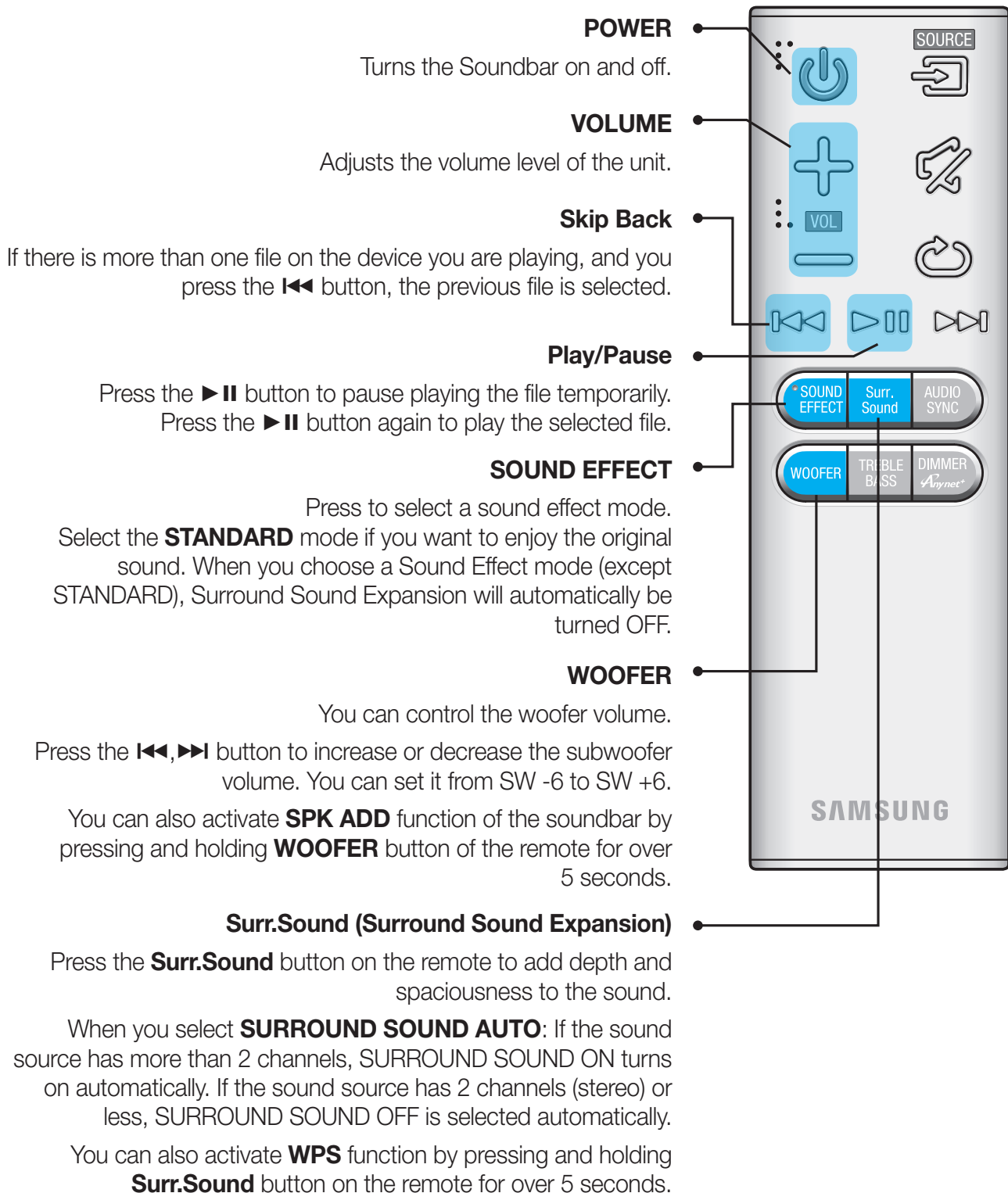
### DIMMER/Anynet+

**DIMMER** : Press the **DIMMER/Anynet+** button to control the brightness of the VACUUM TUBE AMP. DIMMER does not function for 30 seconds after you turn on the product for the very first time.

**Anynet+** : Press and hold the **DIMMER/Anynet+** button for more than 5 seconds to turn the Anynet+ function and AUTO POWER LINK function on or off. The Anynet+ function lets you control the Soundbar with the remote from an Anynet+ compatible Samsung TV. The Soundbar must be connected to the TV via an HDMI cable. See page 28 for details about AUTO POWER LINK.

### TREBLE BASS

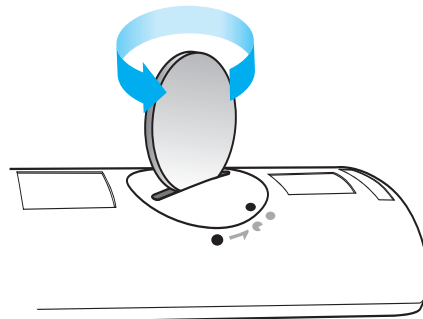
Press to select Treble or Bass. Then, use the ◀◀, ▶▶ button to adjust the Treble or Bass volume from -3 to +3.



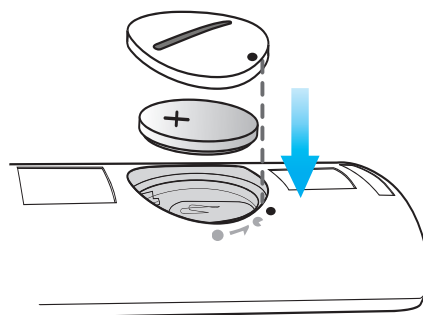
- Soundbar is a Samsung proprietary name.
- Operate the TV using the TV's remote control.

## ► Installing the Batteries in the Remote Control

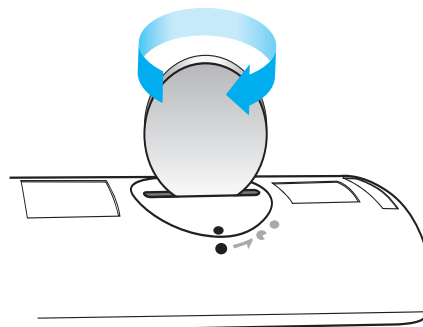
1. Use a suitable coin to turn the remote control's battery cover counterclockwise to remove it as shown in the figure above.



2. Insert a 3V lithium battery. Keep the positive (+) pole facing up when inserting the battery. Put the battery cover on and align the '●' marks side by side as shown in the figure above.



3. Use a suitable coin to turn the remote control battery cover clockwise as far as it will go to fix it in place.

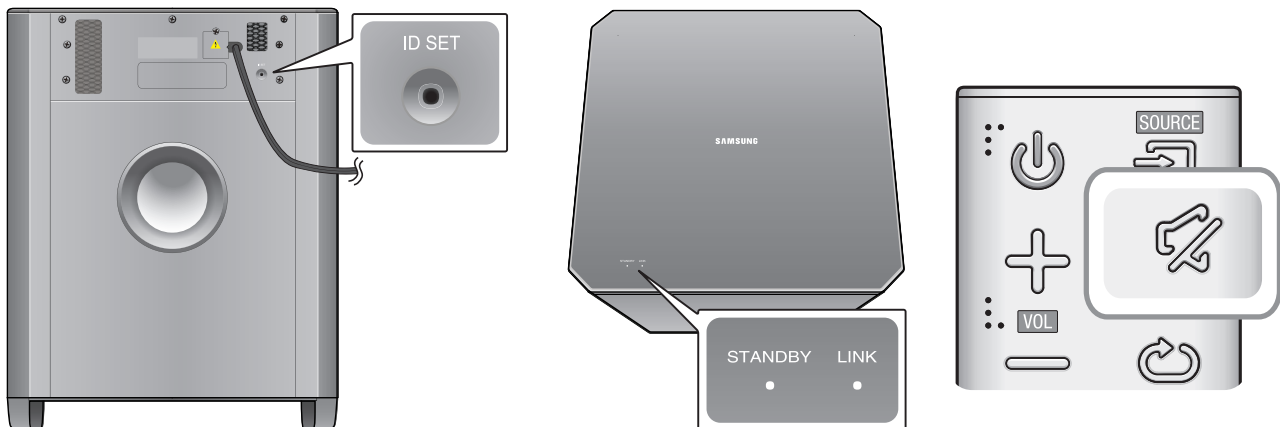





# CONNECTIONS

## CONNECTING THE WIRELESS SUBWOOFER

The Subwoofer's linking ID is preset at the factory and the main unit and subwoofer should link (connect wirelessly) automatically when the main unit and subwoofer are turned on. If the **LINK** indicator does not light when the main unit and subwoofer are turned on, please set the ID by following the procedure below. Complete this process within 30 seconds after the Link Indicator on the subwoofer starts blinking.



1. Plug the power cords of the main unit and subwoofer into an AC wall outlet.
2. Confirm that the main unit is off (in STANDBY Mode).
3. Press the **ID SET** button on the back of the subwoofer with a small, pointed object for 5 seconds.
  - The **LINK** indicator (Blue LED) on the subwoofer blinks quickly.
4. While the main unit is powered off (in STANDBY mode), press and hold the **MUTE** (  ) on the remote control for 5 seconds.
5. The **ID SET** message appears on the Soundbar's display.
6. To finalise the link, turn the main unit's power on while the subwoofer's LINK LED blinks.
  - The main unit and the subwoofer should now be linked (connected).
  - The LINK indicator (blue LED) on the subwoofer should be on and solid blue.
  - If the LINK indicator is not solid blue, the linking process has failed. Turn off the main unit and start again from Step 2.
  - You can enjoy better sound from the wireless subwoofer by selecting a Sound Effect. (See page 11)



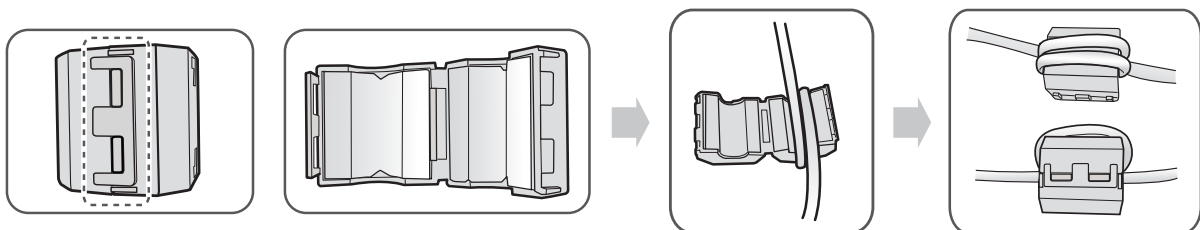
- Before moving or installing the product, be sure to turn off the power and disconnect the power cord.
- If the main unit is powered off, the wireless subwoofer will be in standby mode and the STANDBY LED on the upper side will come on after the LINK indicator (Blue LED) blinks for 30 seconds.
- If you use a device that uses the same frequency (2.4GHz) as the Soundbar near the Soundbar, interference may cause some sound interruption.
- The transmission distance of the wireless signal between the main unit and subwoofer is about 10 m, but may vary depending on your operating environment. If a steel-concrete or metallic wall is between the main unit and the wireless subwoofer, the system may not operate at all, because the wireless signal cannot penetrate metal.
- If the main unit doesn't make a wireless connection, follow steps 1-6 to re-set the connection between the main unit and wireless subwoofer.



- The wireless receiving antenna is built into the wireless subwoofer. Keep the unit away from water and moisture.
- For optimal listening performance, make sure that the area around the wireless subwoofer location is clear of any obstructions.

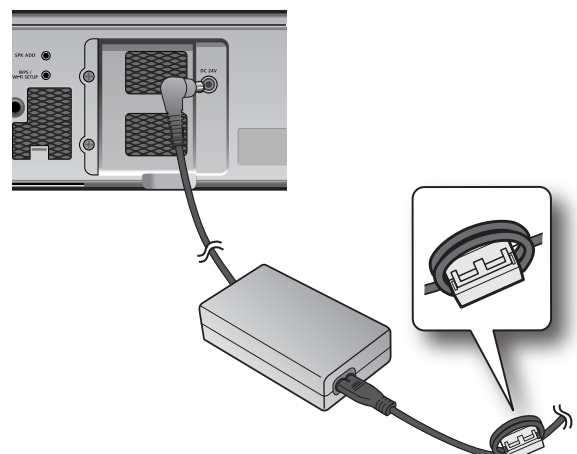
## ATTACHING THE TOROIDAL FERRITE CORE TO THE SOUNDBAR POWER CORD

You can reduce noise caused by electromagnetic radiation by fitting the ferrite core to the your Soundbar power cord.



1. Unlock and open the ferrite core.
2. Wind the Soundbar power cable around the ferrite core twice. (Start winding 5 to 10 cm away from the core).
3. Close the ferrite core by pressing it until it clicks.

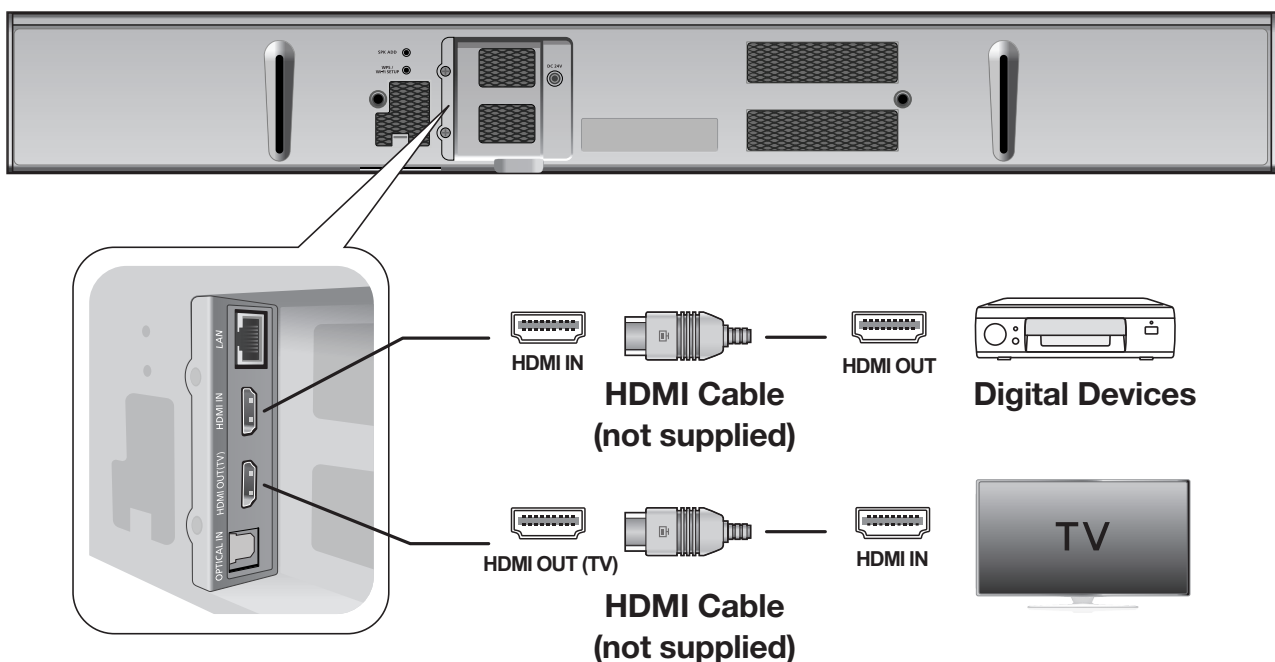
### <Soundbar Power Cable>



## CONNECTING AN EXTERNAL DEVICE USING AN HDMI CABLE

HDMI is the standard digital interface for connecting to such TVs, projectors, DVD players, Blu-ray players, set top boxes, and more.

Because HDMI transmits the highest quality digital signal, you can enjoy superior video and audio - as it was originally created at the digital source.



### HDMI IN

Connect an HDMI cable (not supplied) from the **HDMI IN** jack on the back of the product to the HDMI OUT jack on your digital device.

and,

### HDMI OUT (TV)

Connect an HDMI cable (not supplied) from the **HDMI OUT (TV)** jack on the back of the product to the HDMI IN jack on your TV.



- HDMI is an interface that enables the digital transmission of video and audio data with just a single connector.

### ARC (HDMI OUT)

The ARC function allows digital audio to output via the **HDMI OUT** (ARC) port.

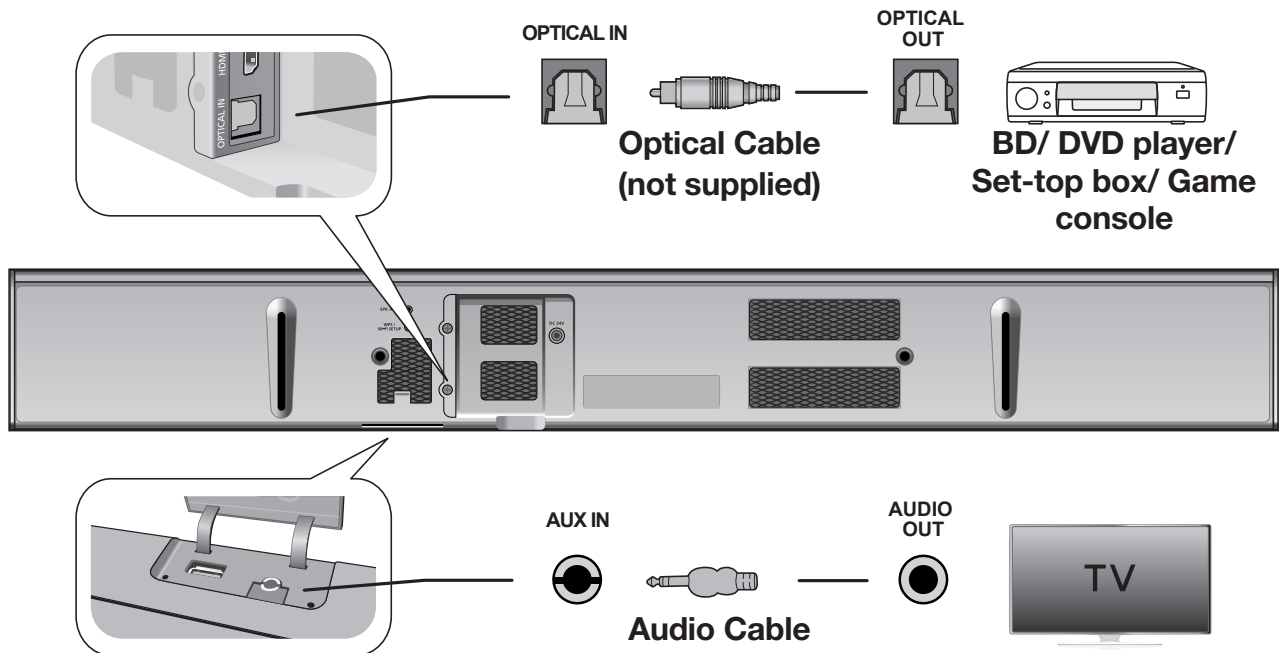
It can be enabled only when the Soundbar is connected to a TV that supports the ARC function.



- Anynet+ must be turned on.
- This function is not available if the HDMI cable does not support ARC.

## CONNECTING AN EXTERNAL DEVICE USING OPTICAL (DIGITAL) CABLE OR AUDIO (ANALOGUE) CABLE

This unit comes equipped with one optical in digital jack and one audio analogue in jack, giving you two ways to connect it to a TV.



### OPTICAL IN

Connect the **OPTICAL IN** (Audio) on the main unit to the OPTICAL OUT jack of the TV or Source Device.

Change the function to **D.IN**.



- Do not connect the power cord of this product or your TV to the wall outlet until all connections between components are complete.
- Before moving or installing this product, be sure to turn off the power and disconnect the power cord.

or,

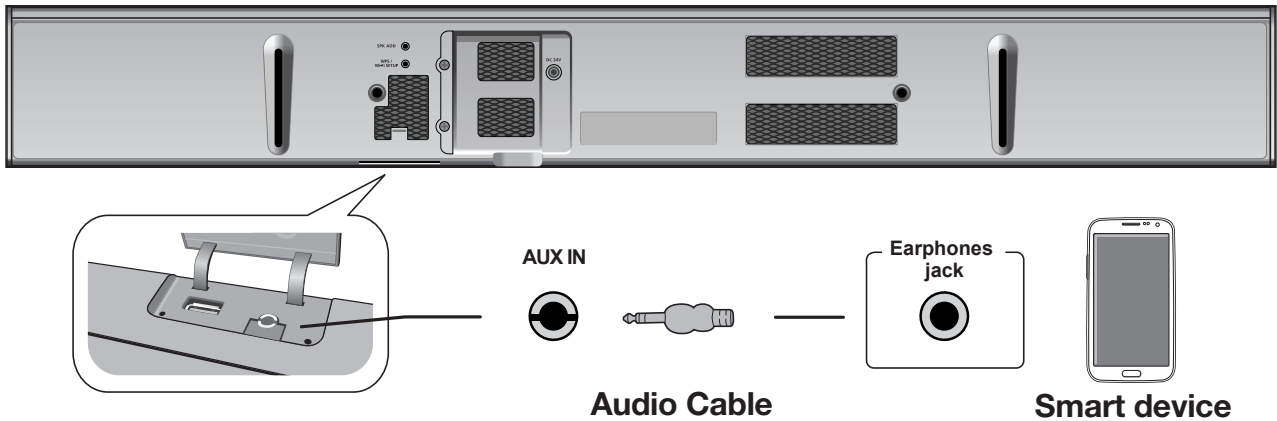
### AUX IN



Connect **AUX IN** (Audio) on the main unit to the AUDIO OUT jack of the TV or Source Device.

Change the function to **AUX**.

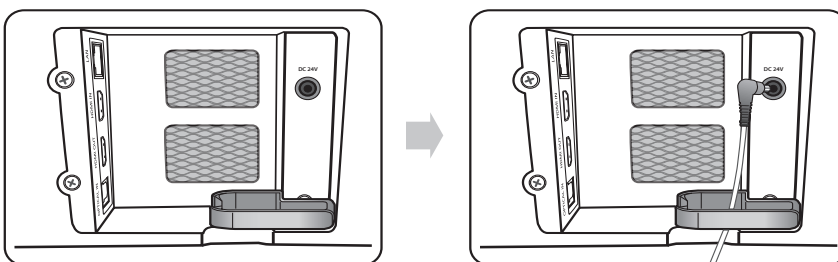
## CONNECTING TO THE AUX IN

This section explains how to connect the Soundbar to an audio device using the AUX IN terminal.



1. Press the (  ) button on the main unit's front panel or the  (**SOURCE**) button on the remote control to select the **AUX** mode.
2. Connect the audio cable to the Soundbar's **AUX IN** and the smart device's AUX OUT.
3. Select the desired track to play from your smart device's music list.
4. The Soundbar plays the track you selected.



## ASSEMBLING THE CABLE CLIP

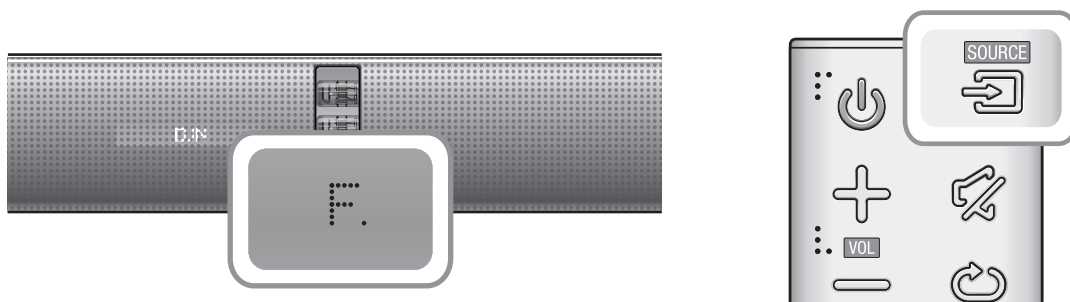


Attach the cable clip to the unit as shown, and then run the cables through the clip to keep them neat.

# FUNCTIONS

## INPUT MODE

Press the (  ) button on the main unit's front panel or the  (**SOURCE**) button on the remote control to select the mode you want.



| Input mode            | Display     |
|-----------------------|-------------|
| Optical Digital input | <b>D.IN</b> |
| AUX input             | <b>AUX</b>  |
| HDMI input            | <b>HDMI</b> |
| BLUETOOTH mode        | <b>BT</b>   |
| TV SoundConnect       | <b>TV</b>   |
| USB mode              | <b>USB</b>  |

The unit turns off automatically in the following situations:

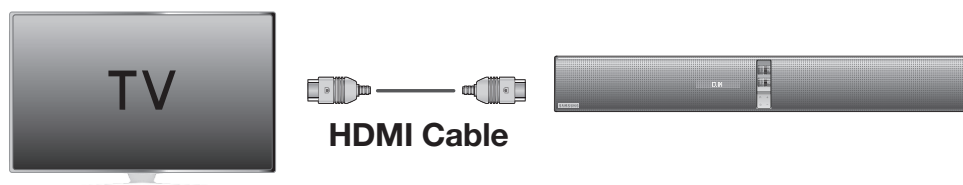
- D.IN/HDMI/BT/TV/USB/ARC Mode
  - If there is no audio signal for 15 minutes.
- AUX Mode
  - If there is no KEY input for 8 hours when the AUX cable is connected.
  - If the AUX cable is disconnected for 15 minutes.





- Use the provided USB cable if you cannot connect a USB flash memory device directly to the unit.
- To disable Auto Power down Off, press the  button for over 5 seconds in AUX mode.

## ARC (HDMI OUT)

ARC (Audio Return Channel) transfers digital audio signal to the HDMI OUT (ARC) port.



1. Connect the TV supporting ARC to the Soundbar with an HDMI cable.
2. Turn on the TV, and turn on the Soundbar's Anynet+.
3. Press the (  ) button on the main unit's front panel or the  (**SOURCE**) button on the remote control to select the **D.IN** mode.



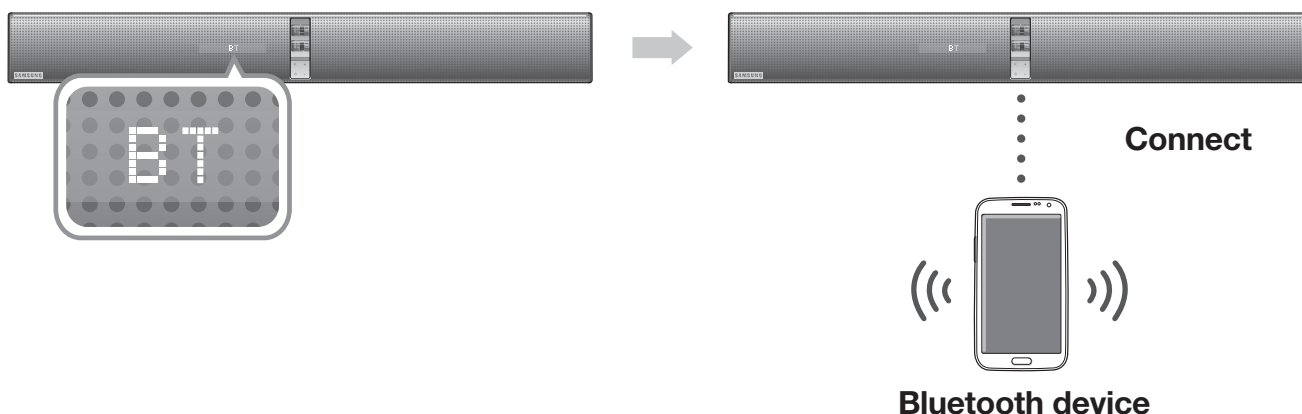
- If the HDMI cable does not support ARC feature, ARC may not work properly.
- To turn off the ARC function, turn Anynet+ off.

## CONNECTING WITH BLUETOOTH FUNCTION

You can connect a Bluetooth device to the Soundbar and enjoy music with high quality stereo sound, all without wires!

### ► To connect the Soundbar to a Bluetooth device

Check if the Bluetooth device supports the Bluetooth compliant stereo headset function.



1. Press the ( ) button on the main unit's front panel or the (**SOURCE**) button on the remote control to select the **BT** mode.
2. Select the Bluetooth menu on the Bluetooth device you want to connect.  
(Refer to the Bluetooth device's user manual.)
3. Select the Stereo headset menu on the Bluetooth device.
  - You will see a list of scanned devices.
4. Select "**[Samsung] Soundbar**" from the list.
  - When the Soundbar is connected to the Bluetooth device, it will display **BT READY** → **[Bluetooth Device Name]** → **BT** on the front display.
  - The device name can only be displayed in English. An underline " \_ " will be displayed if the name is not in English.
  - If the Bluetooth device has failed to pair with the Soundbar, delete the previous "**[Samsung] Soundbar**" found by the Bluetooth device and have it search for the Soundbar again.
5. Play music on the connected device.
  - You can listen to the music playing on the connected Bluetooth device over the Soundbar.
  - In BT mode, the Play/Pause/Next/Prev functions are not available. However, these functions are available in Bluetooth devices supporting AVRCP.





- If asked for PIN code when connecting a Bluetooth device, enter <0000>.
- Only one Bluetooth device can be paired at a time.
- The Bluetooth connection will be terminated when you turn the Soundbar off.
- The Soundbar may not perform Bluetooth search or connection correctly under the following circumstances:
  - If there is a strong electrical field around the Soundbar.
  - If several Bluetooth devices are simultaneously paired with the Soundbar.
  - If the Bluetooth device is turned off, not in place, or malfunctions.
  - Note that such devices as microwave ovens, wireless LAN adaptors, fluorescent lights, and gas stoves use the same frequency range as the Bluetooth device, which can cause electric interference.
- The Soundbar supports SBC data (44.1kHz, 48kHz).
- Connect only to a Bluetooth device that supports the A2DP (AV) function.
- You cannot connect the Soundbar to a Bluetooth device that supports only the HF (Hands Free) function.

## ► To disconnect the Bluetooth device from the Soundbar

You can disconnect the Bluetooth device from the Soundbar. For instructions, see the Bluetooth device's user manual.

- The Soundbar will be disconnected.
- When the Soundbar is disconnected from the Bluetooth device, the Soundbar will display **BT DISCONNECTED** on the front display.

## ► To disconnect the Soundbar from the Bluetooth device

Press the  (**SOURCE**) button on the remote control or the (  ) button on the product's front panel to switch from **BT** to another mode or turn off the Soundbar.

- The connected Bluetooth device will wait a certain amount of time for a response from the Soundbar before terminating the connection. (Disconnection time may differ, depending on the Bluetooth device)



- In Bluetooth connection mode, the Bluetooth connection will be lost if the distance between the Soundbar and the Bluetooth device exceeds 5 m.
- The Soundbar automatically turns off after 15 minutes in the Ready state.

## More About Bluetooth

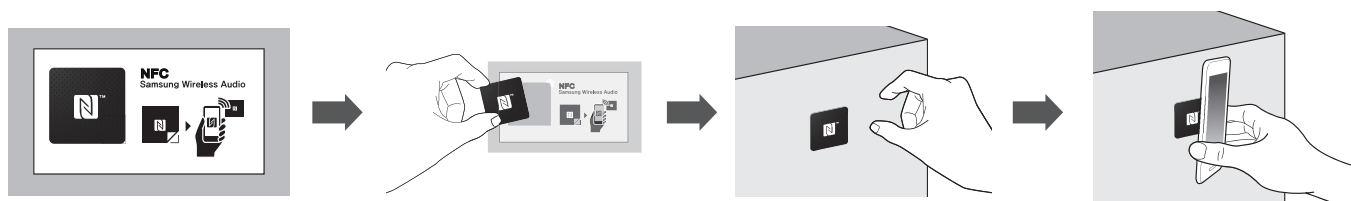
Bluetooth is a technology that enables Bluetooth-compliant devices to interconnect easily with each other using a short wireless connection.

- A Bluetooth device may cause noise or malfunction, depending on usage, when:
  - A part of your body is in contact with the receiving/transmitting system of the Bluetooth device or the Soundbar.
  - It is subject to electrical variation from obstructions caused by a wall, corner, or office partition.
  - It is exposed to electrical interference from same frequency-band devices including medical equipment, microwave ovens, and wireless LANs.
- Pair the Soundbar with the Bluetooth device while they are close together.
- The further the distance between the Soundbar and Bluetooth device, the worse the quality is. If the distance exceeds the Bluetooth operational range, the connection is lost.
- In poor reception areas, the Bluetooth connection may not work properly.
- The Bluetooth connection only works when it is close to the unit. The connection will be automatically cut off if the Bluetooth device is out of range. Even within range, the sound quality may be degraded by obstacles such as walls or doors.
- This wireless device may cause electric interference during its operation.

## CONNECTING WITH NFC FUNCTION

You can connect your Soundbar to an NFC-enabled smart device through a Bluetooth connection with a simple setup. Once connected, you can enjoy music stored in your smart device through the Soundbar. It is supported in some area's models only.

### ► Connecting with NFC and smart devices



1. Detach the NFC sticker label from the package and attach it to a desired spot.
    - Putting the NFC sticker within a 3 m radius from the unit is recommended.
    - Do not attach the NFC sticker on a metallic surface including the Soundbar. Metallic object may interfere with communication and the NFC sticker may not work properly.
  2. Press the ( ) button on the main unit's front panel or the (**SOURCE**) button on the remote control to select the **BT** mode.
  3. Enable the NFC function of your smart device.
  4. Bring your smart device's NFC antenna close to the NFC label.
  5. When the connection prompt appears on your smart device's display, select <Yes>.
    - Once the connection is established, the completion message appears.
- ※ To reconnect once the initial connection had been successful, start from step 3.

### ► Disconnecting NFC

Bring your smart device's NFC antenna close to the NFC label on the Soundbar again. The disconnection message appears on the smart device's display.

### ► To connect another smart device to the Soundbar which is already connected to another NFC compatible device

Bring the new smart device close to the NFC label of the Soundbar.

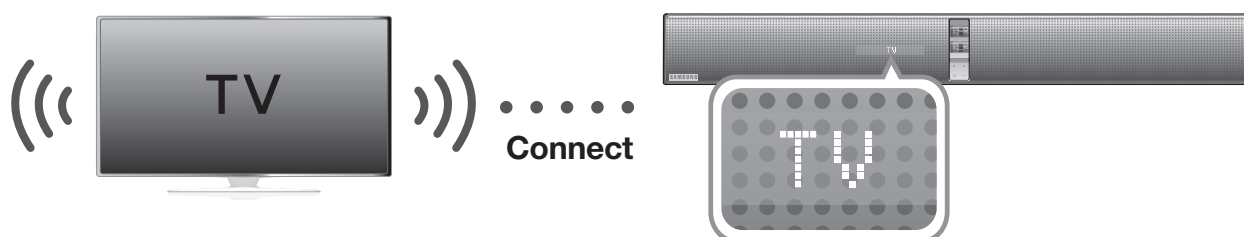




- 
- The NFC function is implemented in Android v4.1.2 Jelly Bean and later operating systems.
    - To make NFC connections, your smart device needs both Android OS 4.1.2 Jelly Bean or later and the NFC tag for NFC function execution. You also need to download the "Samsung NFC Connection" application from the Google Play store and install it on your smart device. For further details, please refer to the smart device's user manual.
  - The location of the NFC antenna is different in different devices. Confirm the location of your smart device's antenna in the device's user manual before attempting to pair it with the Soundbar.
  - If your smart device is in a thick housing or case, the NFC connection may not be stable.
  - The N-mark is a trade mark or registered trade mark of the NFC Forum Inc. in the United States and other countries.
  - If you have trouble with an NFC connection
    - Actually touching your smart device to the NFC label can cause NFC connection failure.
    - If the "Empty tag" error is displayed on the smart device, please try again.
    - Check whether your smart device's antenna is close enough to the NFC logo.
  - If you turn off the Soundbar when the Network Standby On feature is ON, and then try to connect a Bluetooth device that has been previously connected using NFC, the Soundbar will turn on automatically when the device connects. To set the Network Standby On feature, see page 28.
-

## CONNECTING WITH TV SOUNDCONNECT FUNCTION

You can enjoy TV sound through your Soundbar when it is connected to a Samsung TV that supports the TV SoundConnect function.

### ► Connecting a TV to the Soundbar



1. Turn on the TV and Soundbar.
  - Turn on the menu of the TV.
  - Move to Speaker Settings on "Sound" tab.
  - Set the "Add New Device" menu to "On".
2. Press the (  ) button on the main unit's front panel or the  (**SOURCE**) button on the remote control to select the **TV** mode.
3. On the TV, a message asking whether to enable the TV SoundConnect function. "[**Samsung**] Soundbar" is displayed on the TV screen.
4. Select <**Yes**> to finish connecting the TV and Soundbar by TV remote control.



- Switching the Soundbar's mode from TV to another mode automatically terminates TV SoundConnect.
- To connect the Soundbar to another TV, the existing connection must be terminated.
- Terminate the connection to the existing TV, and then press the ►|| button on the remote control for 5 seconds to connect to another TV.

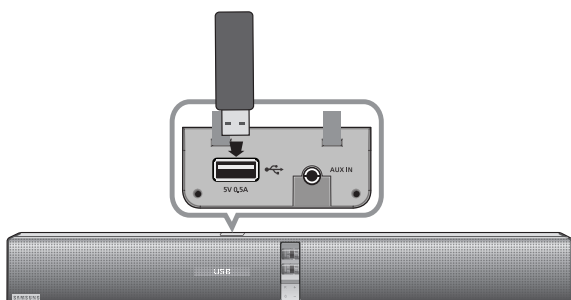


- 
- The TV SoundConnect (SoundShare) function is supported by some Samsung TVs released from 2012 on. Check whether your TV supports the TV SoundConnect (SoundShare) function before you begin. (For further information, refer to the TV's user manual.)
  - If your Samsung TV was released before 2014, check the SoundShare setting menu.
  - If the distance between the TV and Soundbar exceeds 5 m, the connection may not be stable or the audio may stutter. If this occurs, relocate the TV or Soundbar so that they are within operational range, and then re-establish the TV SoundConnect connection.
  - TV SoundConnect Operational Ranges:
    - Recommended pairing range: within 50 cm
    - Recommended operational range: within 5 m
  - The **Play/Pause**, **Next**, **Prev** buttons are not operable in TV SoundConnect mode.
  - Before activating this function, be sure to activate the Samsung TV's TV SoundConnect or SoundShare mode.
  - If you unplug the Soundbar, the TV SoundConnect connection is terminated. To re-establish the connection, plug the Soundbar into an outlet, and then set the TV SoundConnect connection again.
-

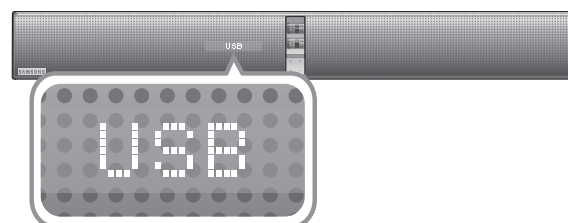
## USB



You can play music files located on USB storage devices through the Soundbar.

**USB port**



**Display**



1. Connect the USB device to the USB port of the product.
  2. Press the (  ) button on the main unit's front panel or the  (**SOURCE**) button on the remote control to select the **USB** mode.
  3. **USB** appears on the display screen.
    - The Soundbar connection to the USB device is complete.
    - The Soundbar automatically turns off (Auto Power Off) if no USB device has been connected for more than 15 minutes.
- Do not connect multiple storage devices to the product via a multi-card reader. It may not operate properly.
  - Digital camera PTP protocols are not supported.
  - Do not remove the USB device while it is transferring files.
  - DRM-protected music files (MP3, WMA) from commercial web sites cannot be played.
  - External HDDs are not supported.
  - Mobile phone devices are not supported.
  - File Format Type Compatibility list:

### ► Before you connect a USB device

Be aware of the following:

- If the file name of a file or folder on a USB device exceeds 10 characters, it is not displayed on the Soundbar's display.
- This product may not be compatible with certain types of USB storage media.
- The Soundbar supports the FAT16 and FAT32 file systems.
  - The NTFS file system is not supported.
- Connect USB devices directly to the USB port of the product. Otherwise, you may encounter a USB compatibility problem.

| Format | Codec                  |
|--------|------------------------|
| *.mp3  | MPEG 1 Layer2          |
|        | MPEG 1 Layer3          |
|        | MPEG 2 Layer3          |
|        | MPEG 2.5 Layer3        |
| *.wma  | Wave_Format_MSAudio1   |
|        | Wave_Format_MSAudio2   |
| *.aac  | AAC                    |
|        | AAC-LC                 |
|        | HE-AAC                 |
| *.wav  | -                      |
| *.ogg  | OGG 1.1.0              |
| *.flac | FLAC 1.1.0, FLAC 1.2.1 |

※ Supported Sampling Rate above 16KHz

## USING THE NETWORK STANDBY ON FUNCTION

The Network Standby On function becomes available if wireless connection was properly established between the smart device and Soundbar. This function turns on the Soundbar automatically when a smart device attempts to connect to the Soundbar via Bluetooth or Wi-Fi. If the Soundbar was turned on via Bluetooth connection, its input mode is set to **BT** automatically. Turning on the Soundbar via Wi-Fi is available only by using the App. For further information, refer to the Web manual.

1. Connect the Smart device to your Soundbar.
2. Turn the Network Standby On function on by pressing the **▶▶I** button on the Soundbar remote for more than 5 seconds. You can turn the function off by pressing the **▶▶I** button again for more than 5 seconds.



- Available only if the Soundbar is listed among the Smart device's paired devices. (The Smart device and the Soundbar must have been previously paired at least once.)
- Soundbar will appear in the Smart device's searched devices list only when the Soundbar is displaying [BT READY] or [WiFi READY].
- In the TV SoundConnect mode, the Soundbar cannot be paired to another Smart device.
- If Network Standby On function did not work
  - The Network Standby On is set to Off.
- Wi-Fi connection to the Soundbar will be terminated if its power cord was disconnected or the power was cut off. Turn on the Soundbar and reconnect.

## USING THE AUTO POWER LINK FUNCTION

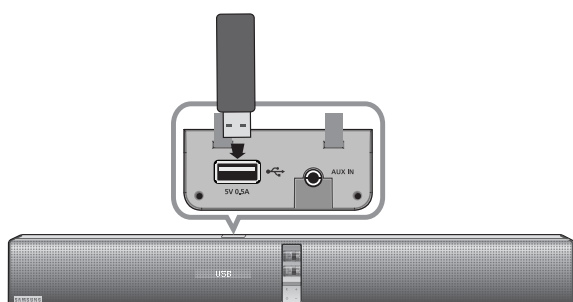
If Soundbar was connected to an external device with optical cable, AUTO POWER LINK function can be used. If you connect the main unit to a TV with a digital optical cable, set the Auto Power function ON to have the Soundbar turn on automatically when you turn the TV on.

1. Connect the Soundbar and an External Device with an Optical cable.
2. Press and hold the **DIMMER/Anynet+** button for over 5 seconds to toggle the function.

| AUTO POWER LINK | Display                                |
|-----------------|----------------------------------------|
| ON              | <b>ANYNET+ OFF /<br/>POWER LINK ON</b> |
| OFF             | <b>ANYNET+ ON /<br/>POWER LINK OFF</b> |



## SOFTWARE UPDATE



### ► Updating with USB

Samsung may offer updates for the Soundbar's system firmware in the future.

If an update is offered, you can update the firmware by connecting a USB device with the firmware update stored on it to the USB port on your Soundbar.

Note that if there are multiple update files, you must load them onto the USB device singly and use them to update the firmware one file at a time.

Please visit [Samsung.com](http://Samsung.com) or contact the Samsung call centre to receive more information about downloading updates files.

1. While the Soundbar is turned off, connect the USB storage device that contains the updating firmware to the Soundbar's USB port.
2. Turn on the Soundbar **UPDATE** appears on the display and updating begins within 3 minutes.
  - Upon completion of updating, the Soundbar turns off and on automatically.

### If **UPDATE** was not displayed

1. Turn off the Soundbar, connect the USB storage device that contains update files to the Soundbar's USB port.
2. Disconnect the power cord, reconnect it and turn it on.



- Updating firmware may not work properly if audio files supported by the Soundbar are stored in the USB storage device.
- Do not disconnect the power or remove the USB device while updates are being applied. The main unit will turn off automatically after completing the firmware update.
- After reset, all settings are reset to their factory default settings. We recommend you write down your settings so that you can easily reset them after the update. Note that updating firmware resets subwoofer connection too. If connection to the subwoofer is not established automatically after resetting, refer to page 13. If the firmware fails to update, we recommend formatting the USB device in FAT16 and trying again.
- Do not format the USB device in the NTFS format. The Soundbar does not support the NTFS file system.
- Depending on the manufacturer, some USB devices may not be supported.

### ► Auto update

Even when the Soundbar is turned off, the Soundbar will automatically check latest software version and continue to update if it was connected to the Internet.



- The Soundbar is configured to run auto update by default.
- To use auto update function, the Soundbar must be connected to the Internet.
- Wi-Fi connection to the Soundbar will be terminated if its power cord was disconnected or the power was cut off. Turn on the Soundbar and reconnect.

# MULTIROOM LINK

## INSTALLING THE SAMSUNG MULTIROOM APP

To use the Soundbar, you must download and then install the Samsung Multiroom App by accessing the app through Google play or the App Store.

With the **Samsung Multiroom** App installed, you can play music stored in your smart device, from connected devices and other content providers, and from Internet radio stations.

- ✧ Multiroom Link has 2 modes. Multiroom Mode and Surround Mode.  
(Surround Mode will be updated in Q2 2014)
- ✧ Use the Multiroom Mode (press the 'Group' button on the App) to play the same music on a number of Multiroom audio devices located in different rooms. As the Speaker devices which receives the sound from the Soundbar, can be out of sync from the Soundbar, you should better not to use the multiple speakers in the same room.
- ✧ Use the Surround Mode (press the 'Multi CH' button on the App) to play the same music on a number of Multiroom audio devices located in same room, you can enjoy multi-channel audio.

### ► Android or iOS

Download the Samsung Multiroom app from Google Play or the App Store of your smart device.

\* Market search : Samsung Multiroom

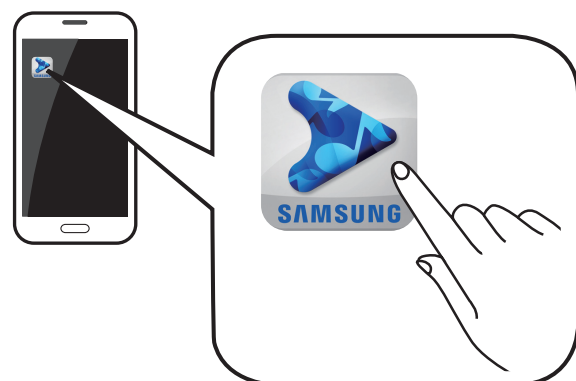


or



### ► Accessing the Samsung Multiroom App

To access the Samsung Multiroom app, press the Multiroom app icon on your smart device.



## DISCONNECT THE FUNCTION CONNECTION FROM THE APP

You can disconnect the Wi-Fi, Bluetooth, TV SoundConnect, function connection in the App.

1. On your smart device, select the **Samsung Multiroom** app.
2. Press the **Source** button in the pop-up.
3. Switch to another mode and the function connection will terminate.

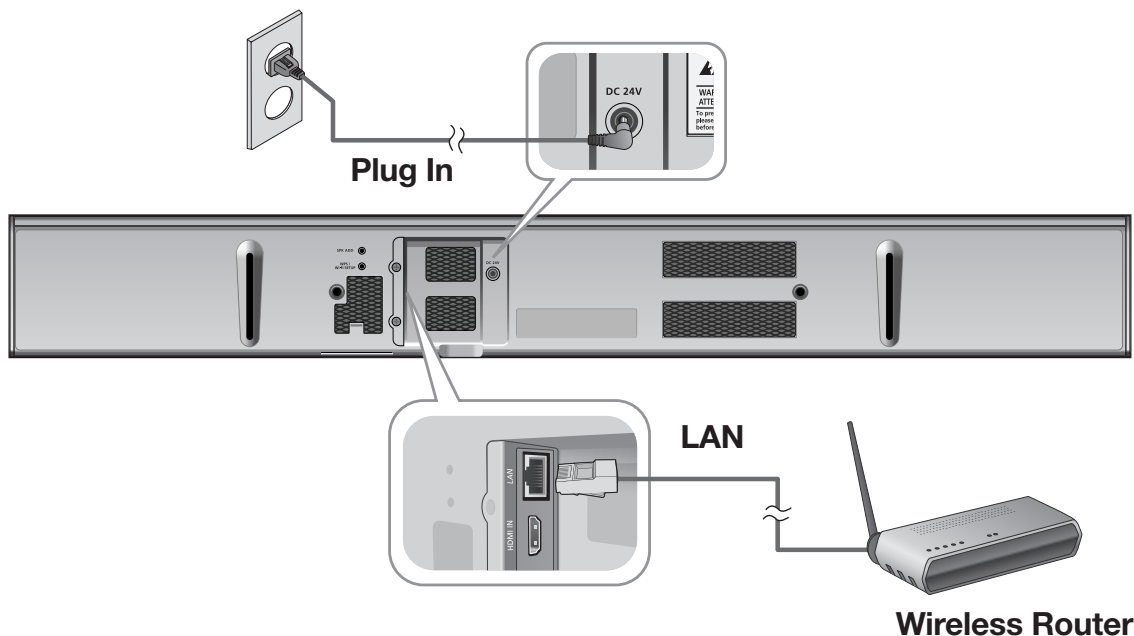


- To establish a Wi-Fi connection, see page 35.
  - To establish a Bluetooth, see page 20.
  - To establish a TV SoundConnect connection, see page 25.
  - To use the AUX connection, see page 17.
-

## CONNECTING WITHOUT A WIRELESS ROUTER (NOT INCLUDED)

- If the Soundbar fails to connect to your network or its network connection operates abnormally, place the Soundbar closer to the HUB or your router and try again.
- The Soundbar is a wireless network device. Its communications with your network may be disrupted because of the distance between it and other devices on the network, obstructions, or interference from other wireless devices.

### ► Connecting the Soundbar to Your Network with a LAN Cable

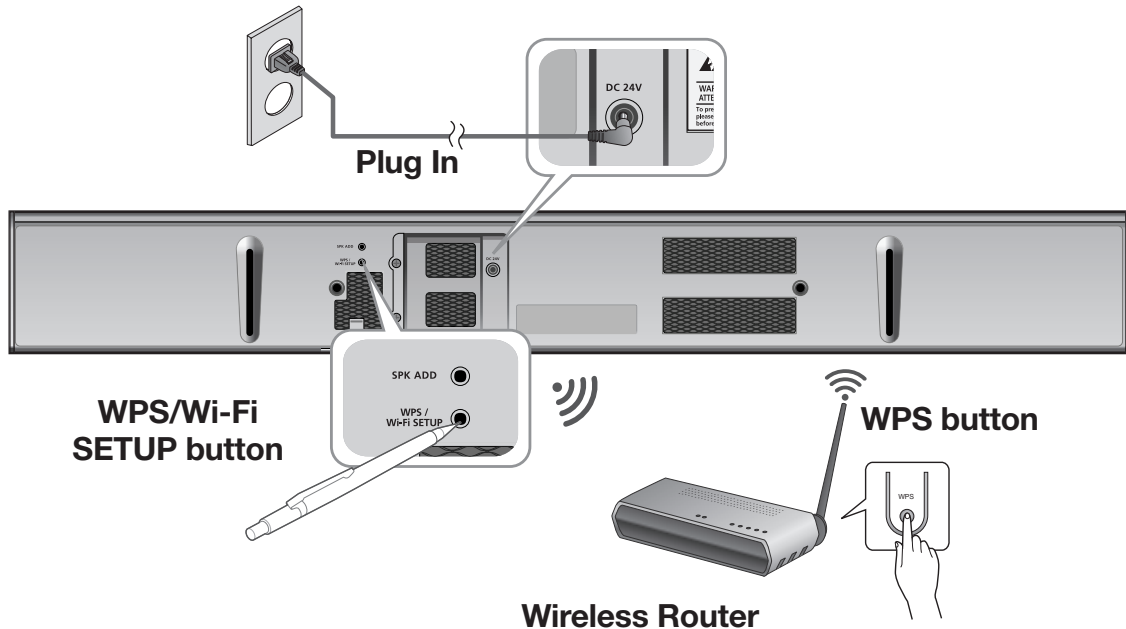


1. Connect your smart device to your Wi-Fi network.
2. On your Smart device, select the **Samsung Multiroom** app. Setup starts.
3. In the app, select “**I don’t have a Hub**”, and then press **Next**. On the next screen, select **Soundbar** from the device type, and then press **Next**.
4. Select **Wired** from the network type, and then press **Next**.
5. Connect one end of the LAN cable to the Soundbar’s **LAN** port. Connect the other end to your wireless router. (You cannot use the Soundbar without a wireless router.)
6. Plug the Soundbar into an electrical outlet.



- After pairing is complete, the Soundbar naming screen appears. Edit the name or enter a name of your own choosing.

## ► Connecting the Soundbar to Your Network via the WPS Method



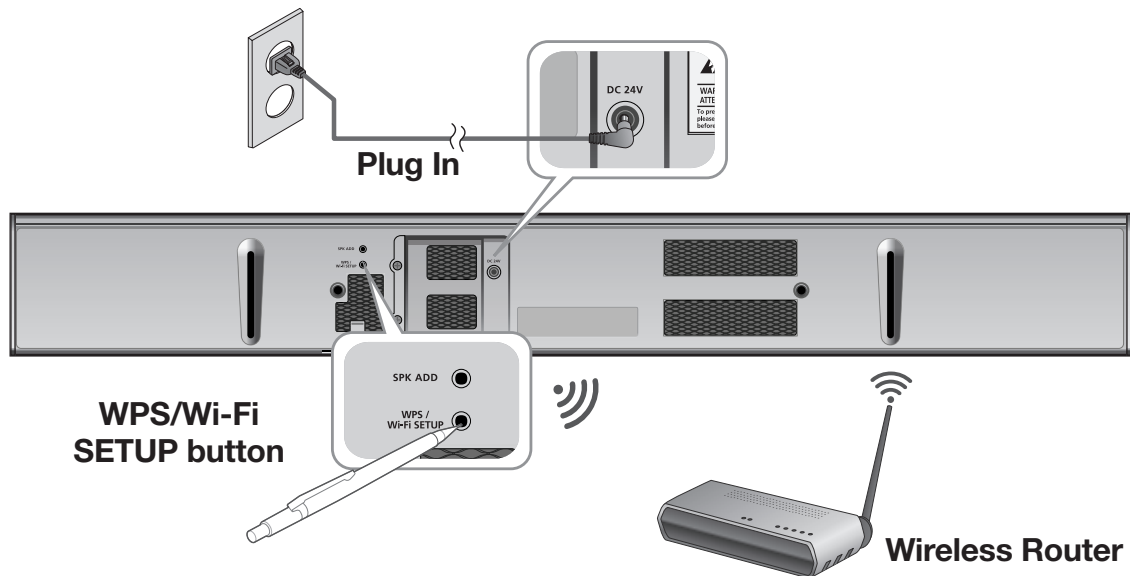
★ Follow the 1 to 3 steps as shown on the previous page. (See page 33)

4. Select **WPS** from the network type, and then press **Next**.
5. Press the **WPS** button on your wireless router, and then press the **WPS/Wi-Fi SETUP** button on the back of the Soundbar for 1 second. Once the Soundbar is connected, WPS appears on the display screen and the Soundbar produces a sound at the same time.
  - You can also activate **WPS** function by pressing and holding **Surr.Sound** button on the remote for over 5 seconds.



- The Soundbar does not support Wi-Fi Direct or Wi-Fi Setup (tethering).
- Some Wi-Fi devices may search for and find the Soundbar, but not support the connection.
- For activation of the WPS function on a relevant AP, refer to the AP's manual.
- The WPS function may not be supported on some APs. In that case connect to the Internet using a wired network or the Soundbar's Wi-Fi Setup.
- The Soundbar goes into stand-by for 2 minutes when you press the WPS/Wi-Fi SETUP button. While the Soundbar is in stand-by, press the WPS button of your router.
- For the WPS stand-by duration and the specifications of your router, refer to the router's manual.
- After pairing is complete, the Soundbar naming screen appears. Edit the name or enter a name of your own choosing.

## ► Connecting the Soundbar to Your Network via the Wi-Fi Setup Method



✪ Follow the 1 to 3 steps as shown on the previous page. (See page 33)

4. Select **Wi-Fi Setup** from the network type, and then press **Next**.
5. Press and hold the **WPS/Wi-Fi SETUP** button on the back of your Soundbar for 5 seconds. Wi-Fi SETUP appears on the display screen, and you should also hear a notification sound.
  - You can also activate **Wi-Fi SETUP** function by pressing and holding **AUDIO SYNC** button on the remote for over 7 seconds.
6. Press **Next**. The smart device lists available networks and devices.
7. Select **Samsung\_Speaker 2013** or **[Samsung]Soundbar**.  
This is the default Soundbar name. The Soundbar connects to your smart device.  
(The default security PIN is 1234567890.)
8. Press **Next**. The smart device lists available networks. Select your network from the list.
9. If you have a password for your network, the Security screen appears on your smart device. Use the keyboard that appears to enter your password. When done, press **Connect**.
10. Your smart device connects to the same network your Soundbar is attached to. When the connection is complete, press **Next**.



- Connecting to a secure wireless network requires the correct password.
  - For the password of your secured home or work wireless network, consult your Internet service provider or the network administrator.
  - For the password of a Wi-Fi network in a public place such as a cafe or theater, consult the location's general manager or information centre.
- After pairing is complete, the Soundbar naming screen appears. Edit the name or enter a name of your own choosing.

## ADDING AN SOUNDBAR

### ► Adding an extra Soundbar to a HUB that is connected to an Soundbar

1. Press the **SPK ADD** button on the back of the HUB. (The Pairing indicator on the front of the HUB will blink.)
2. Plug the Soundbar you are adding into an electrical outlet, and then press the **SPK ADD** button for 1 second on the back of the Soundbar. When the Soundbar connects to the HUB, **NETWORK CONNECTED** appears on the display screen, and the Soundbar produces a sound.
  - You can also activate **SPK ADD** function of the soundbar by pressing and holding **WOOFER** button of the remote for over 5 seconds.
3. On your smart device, select the **Samsung Multiroom** app. Setup starts.
4. Connect the HUB to the wireless router with the LAN cable, and then plug in the HUB's power cable.



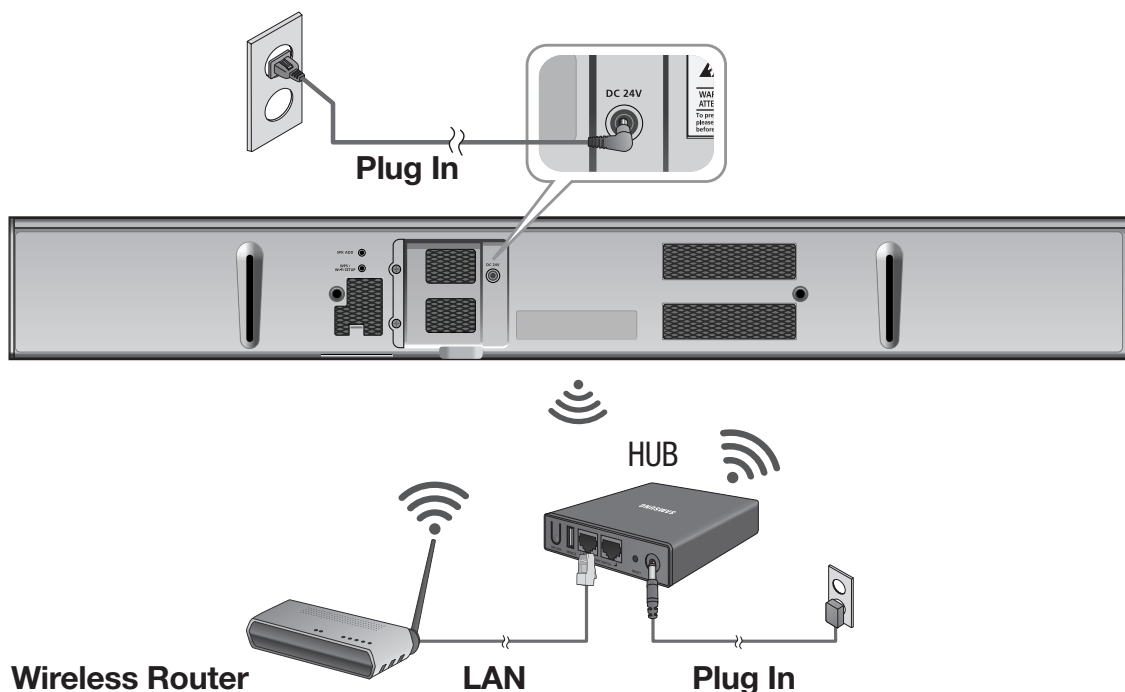
- After pairing is complete, the Soundbar naming screen appears. Edit the name or enter a name of your own choosing.
-






## CONNECTING WITH A HUB (NOT INCLUDED)

- If the Soundbar fails to connect to your network or its network connection operates abnormally, place the Soundbar closer to the HUB or your router and try again.
- The Soundbar is a wireless network device. Its communications with your network may be disrupted because of the distance between it and other devices on the network, obstructions, or interference from other wireless devices.

### ► Connecting the Soundbar(s) to Your Network with a HUB (Not Included)





1. Connect a LAN cable to the router and the **ETHERNET SWITCH** on the back of the HUB.
  - You can connect the LAN cable to any **ETHERNET SWITCH** Port on the HUB.
2. Attach the HUB's power cord to the power port on the rear of the HUB, and then plug the power cord into an electrical outlet.
3. The power (  ) and the HUB (  ) indicators on the HUB's front turn on. When the pairing indicator (  ) begins to flash, plug the Soundbar(s) into an outlet. If the HUB's pairing indicator does not flash, press the **SPK ADD** button on the rear of the HUB.



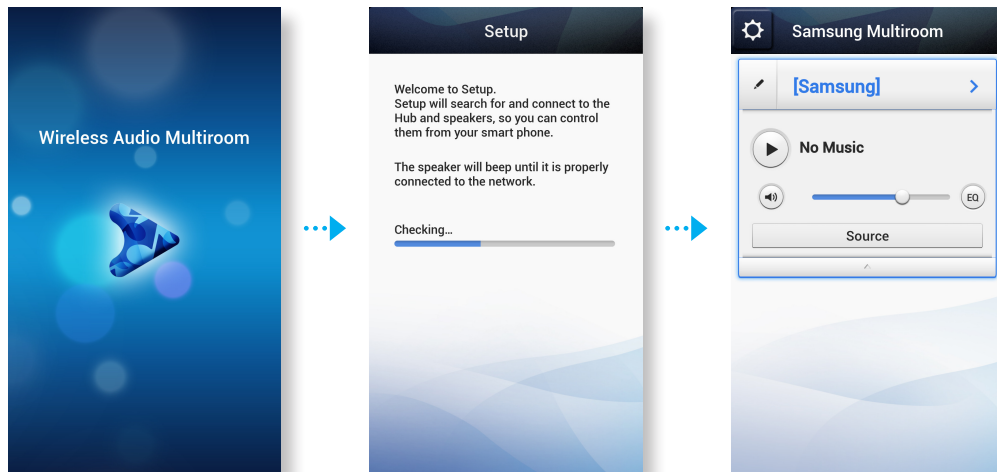
- If you are adding multiple Soundbar's, connect all the Soundbar's to electrical outlets. If you are not connecting all the Soundbar's, refer to page 36.

4. Wait until the pairing indicator on the Soundbar stops flashing. If the Soundbar's LED indicator turns solid blue, pairing is complete. The Soundbar may also beep.



- Place each Soundbar at least 50 cm from the HUB when connecting them to the HUB.
- Your smart device cannot connect to the Soundbar or the HUB if there is no wireless router.
- To confirm you have a proper connection, check the pairing indicator on the front of the HUB.
  - When you turn on the HUB for the first time, there is a 20 minute pairing period. The pairing indicator (  ) will blink for these 20 minutes or until pairing occurs. When you press the **SPK ADD** button to pair additional Soundbar's, the pairing period is reduced to 10 minutes. The pairing indicator (  ) flashes for 10 minutes or until pairing occurs. Turn on the Soundbar you want to pair while the pairing indicator is flashing.
  - If pairing mode has expired, press the **SPK ADD** button on the rear of the HUB to turn on pairing mode again. Then, turn the Soundbar off and then on or press the **SPK ADD** button on the rear of the Soundbar to link the Soundbar to the HUB.
- For a proper connection, connect the HUB to your router before turning on the Soundbar.
  - Connecting the Soundbar to the HUB may take a few minutes.
  - There will be a brief sound when the connection is established.

5. Connect your smart device to your Wi-Fi network. (The HUB and the smart device should be connected to the same router.)



6. If the automatic setup fails, run the App again and follow the instructions in the app guide on your device to connect the Soundbar and the HUB.




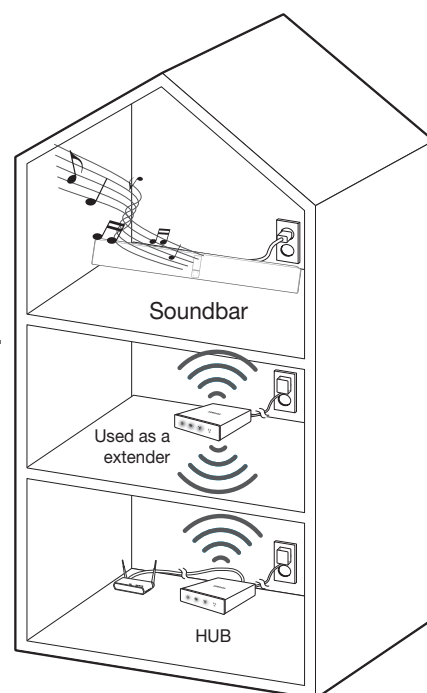
- After pairing is complete, the Soundbar naming screen appears. Edit the name or enter a name of your own choosing.

## ADDING A HUB

An Soundbar and a HUB may not pair successfully if the Soundbar and HUB are too far apart or are on different floors.

In such cases, you can link two HUB's together by setting the second HUB to Repeater mode. The additional HUB amplifies the signal and lets you pair the Soundbar to the closest HUB.

1. Set the HUB that is connected to the wireless router to Pairing mode by pressing its **SPK ADD** button for 1 second.
2. Plug in the new HUB you are using as an extender, and then press its **SPK ADD** button for 10 seconds.
3. The newly added HUB's LED indicators turn off and on, and it switches to Repeater mode.
4. Once the connection between the two HUB's has been established, the added HUB's (  ) indicator stops blinking.



- If your smart device is not connected to the wireless router with a Wi-Fi connection, the Soundbar will not appear on the Samsung Multiroom app.
- Place the HUB that is in Repeater mode in an appropriate location between the Soundbar and the HUB that is connected to the wireless router.
- You can set only one HUB to Repeater mode.
- HUB may not be commercially available depending on country or region. To purchase, contact the distributor or Samsung Service Centre.

## RELOCATING THE SOUNDBAR


When relocating your Soundbar, refer to the below table.

| Wireless router<br>HUB | If you want to connect your Soundbar to the current wireless router. | If you want to connect your Soundbar to a different wireless router.                                                                                                              |
|------------------------|----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Without a HUB          |                                                                      | Turn off the Soundbar, relocate it, then establish the new connection as described in the installation instructions on page 33~39.                                                |
| With a HUB             | Turn off the Soundbar, relocate it and then turn it on.              | Connect a LAN cable between the HUB and the new wireless router, turn on the HUB, and follow "Adding an extra Soundbar to a HUB that is connected to an Soundbar" (page 36) step. |

## USING THE SAMSUNG MULTIROOM APP

### ► Renaming a connected Soundbar

You can rename Soundbar's connected to your network.

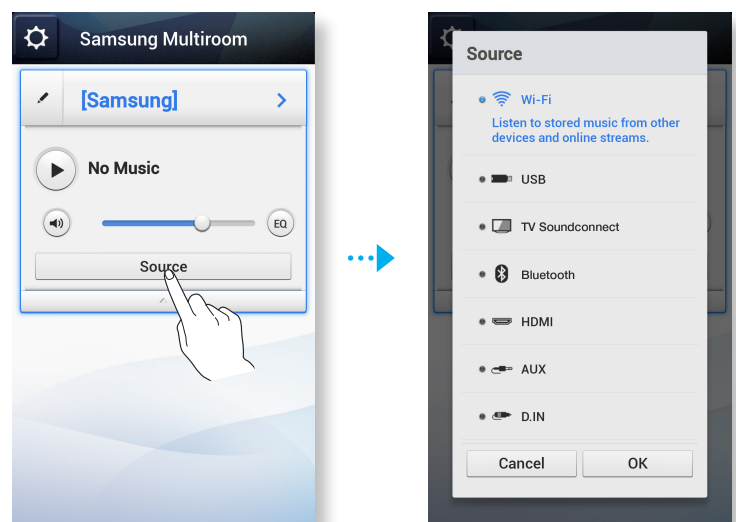
1. Tap the  and then enter the name you want using the keyboard. When finished, select **Done** or **Save**.



### ► Switching the input source


You can switch the input source.

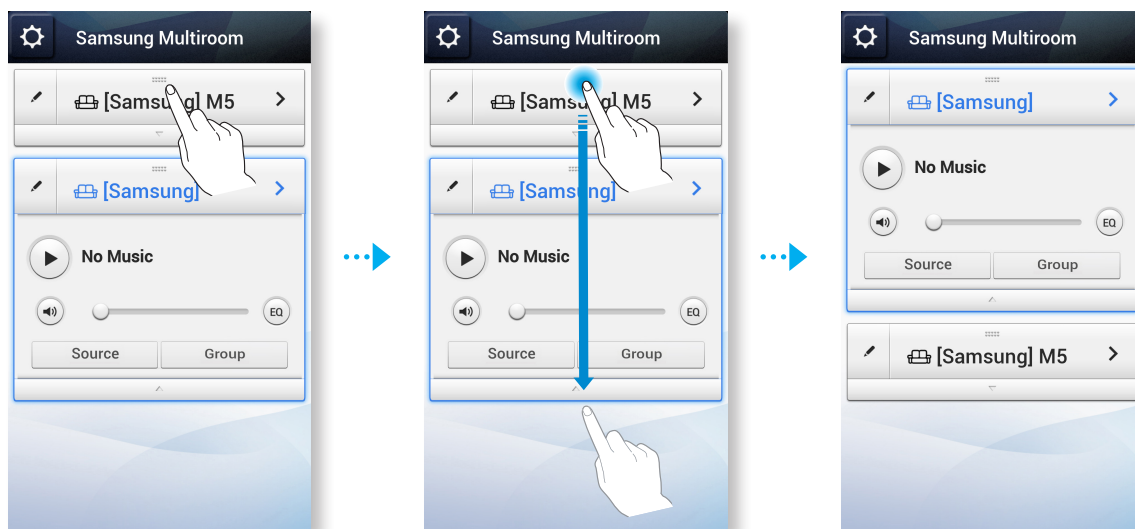
1. Press the **Source** button on the **Speaker List** screen.
2. Select a source from the list of sources that appears.



## ► Changing the sort order of listed Soundbar

If you have added multiple Soundbar's, this function is available.

1. Drag the  of the Soundbar you want to re-order up or down.



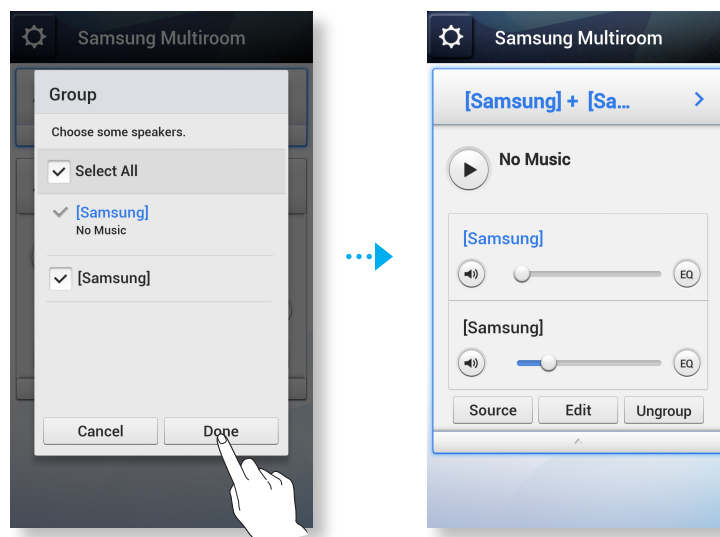
## ► Grouping Soundbar

You can group multiple Soundbar's linked to the App and play the same music on all connected Soundbar's in the same group. This function is available only If you have added multiple Soundbar's.

1. Press the **Group** button.



2. Select the Soundbar's you want to group from the list that appears. When finished, select **Done**.

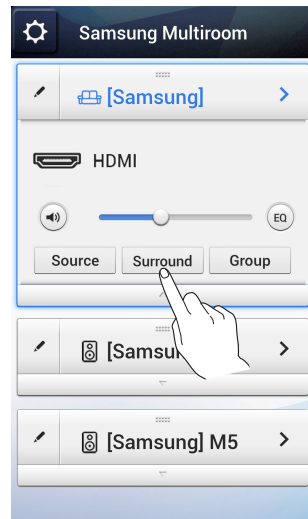


- The Group Play function is not available for Bluetooth, NFC tagging, TV SoundConnect, and AUX IN connections.
- You cannot assign an Soundbar to more than one group.
- When you include Room Speaker models for grouping, you need to update them to the latest firmware.

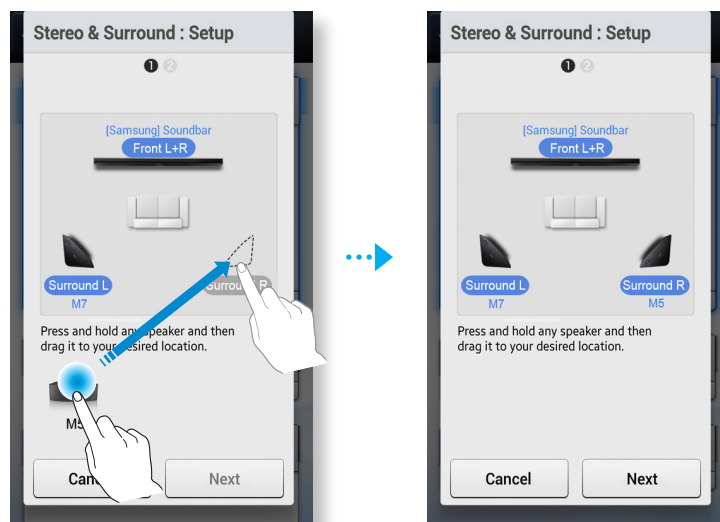
## ► Listening to Surround Sound Using Several Audio Devices

This function becomes available when the input source is switched to a device connected via HDMI.

1. Press the **Surround** button.

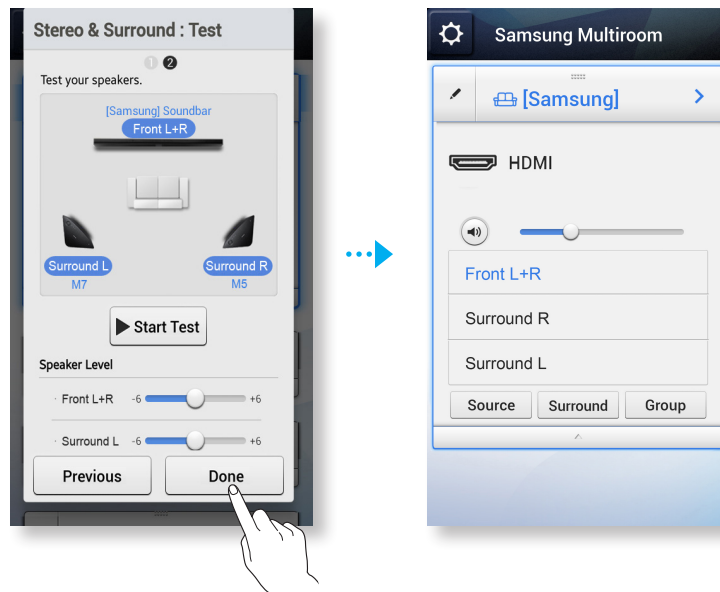


2. Press and hold any speaker and then drag it to your desired location.





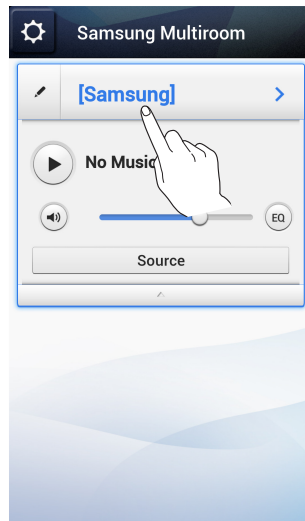
3. Test and adjust speaker volume and press **Done**.



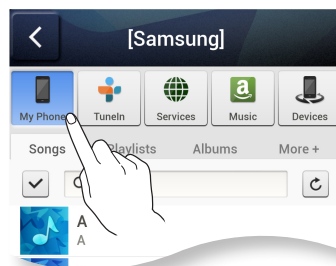
- The Surround Sound mode will be updated soon.
- If the network connection is not stable, Surround Sound Mode may be cancelled automatically.
- When setting Surround Sound Mode, setting speakers of equal output power as both Left and Right is recommended.

## ► Playing a Song

1. Press the **[Samsung]** button.



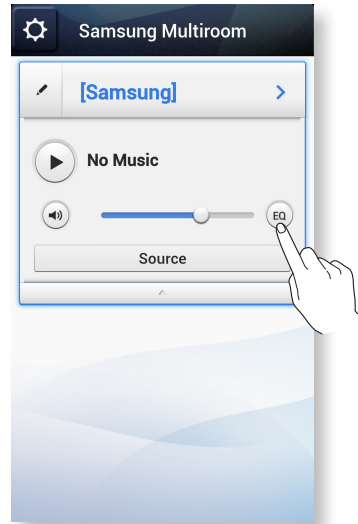
2. Select **My Phone**.



3. Select the desired song from the list that appears. The song plays.

## EQ

Customise your own personal sound preferences using the equaliser settings.



- **Bass** : Adjusts lower-pitched sounds.
- **Treble** : Adjusts higher-pitched sounds.
- **Night Mode** : Night Mode automatically adjusts audio level appropriately for late-night listening.

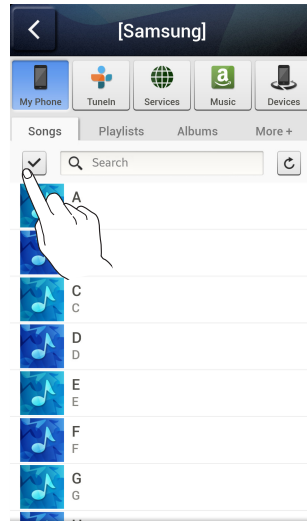
## ► Sorting the song

You can list and sort the songs in your smart device by selecting one of the tabs on the My Music screen.

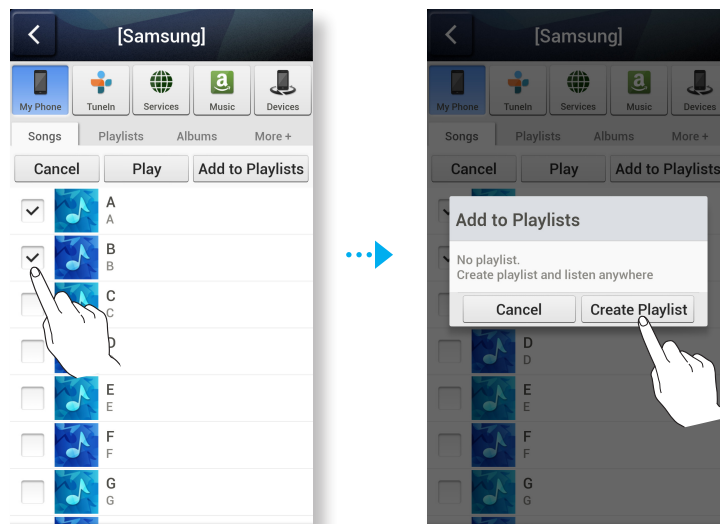
- **Songs** : Shows the list of music stored in the smart device.
- **Playlists** : Shows the list of music stored in the smart device, sorted by stored playlists.
- **Albums** : Shows the list of music stored in the smart device, sorted by album.
- **More +** : Shows the list of music stored in the smart device, sorted by artist and genre.

## ► Creating a Playlist

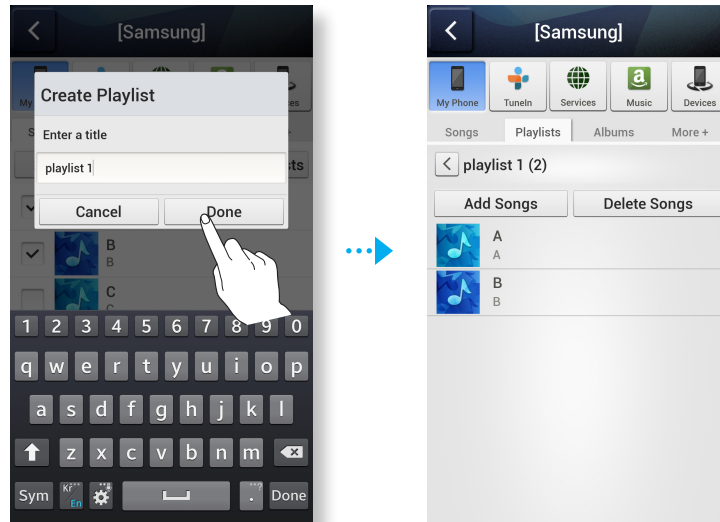
1. Press the ☒ button.



2. Select the desired tracks. When done, select **Add to Playlists**, and then select **Create Playlist**.



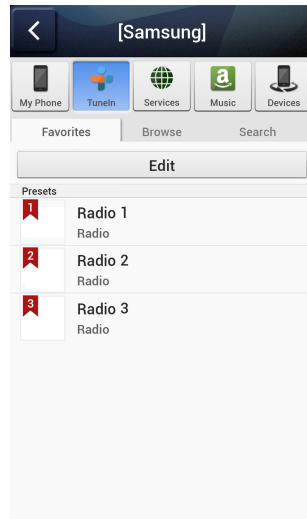
3. Enter a name for the playlist, and then select **Done** or **Save**.  
The playlist is added to the Playlist folder.



4. Select the desired Playlist.
5. Select the desired song from the list that appears. The song plays.

## ► Listening to a radio station

1. Select **TuneIn**. The **TuneIn** screen appears with the following tabs:
  - **Favorites** : Lists 3 default radio stations.
  - **Browse** : Lists all supported Internet radio stations.
  - **Search** : Lets your search for a desired Internet radio station using keypad input.

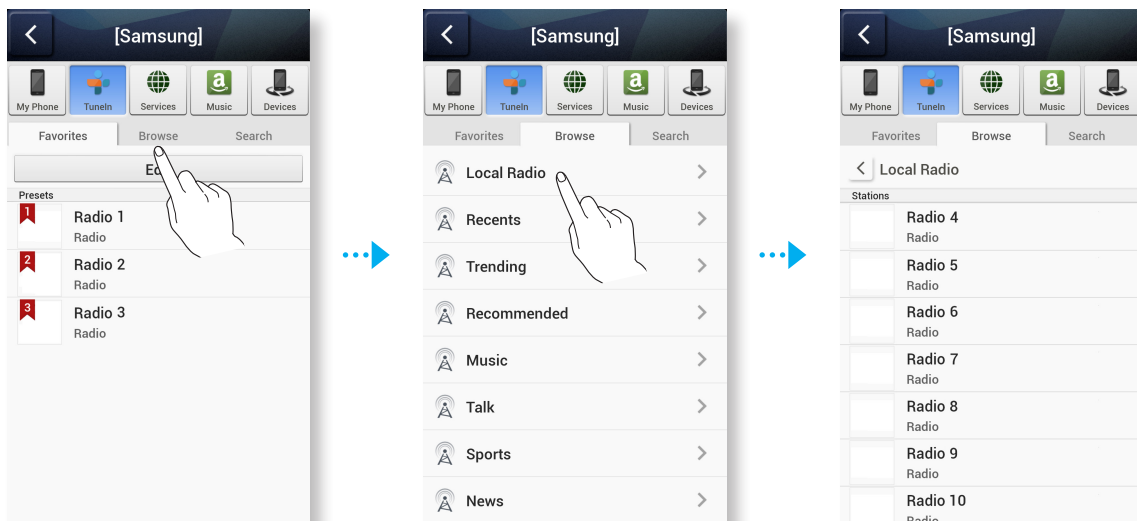


2. Select the desired radio station from the displayed list. The selected radio station plays.

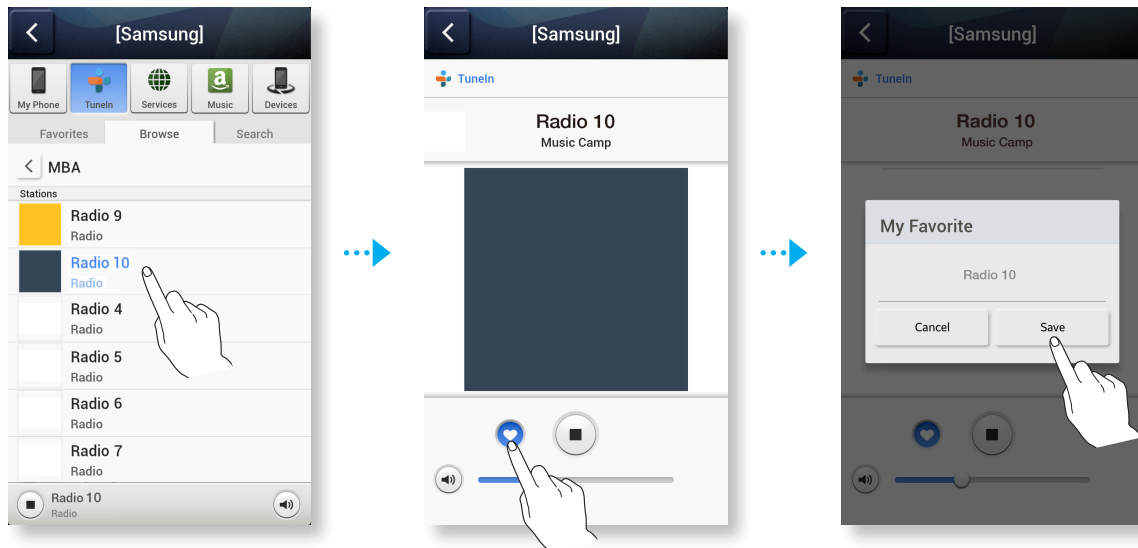
## ► Setting Presets

Add a channel to the **Presets** list so you can quickly find a desired station.

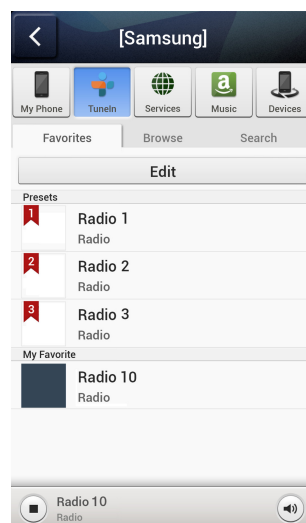
1. Search for the desired radio station using the **Browse** menu.



2. Select a station from the radio play list to display the selected radio station's front page. Touch ♥, and then select **Save**.



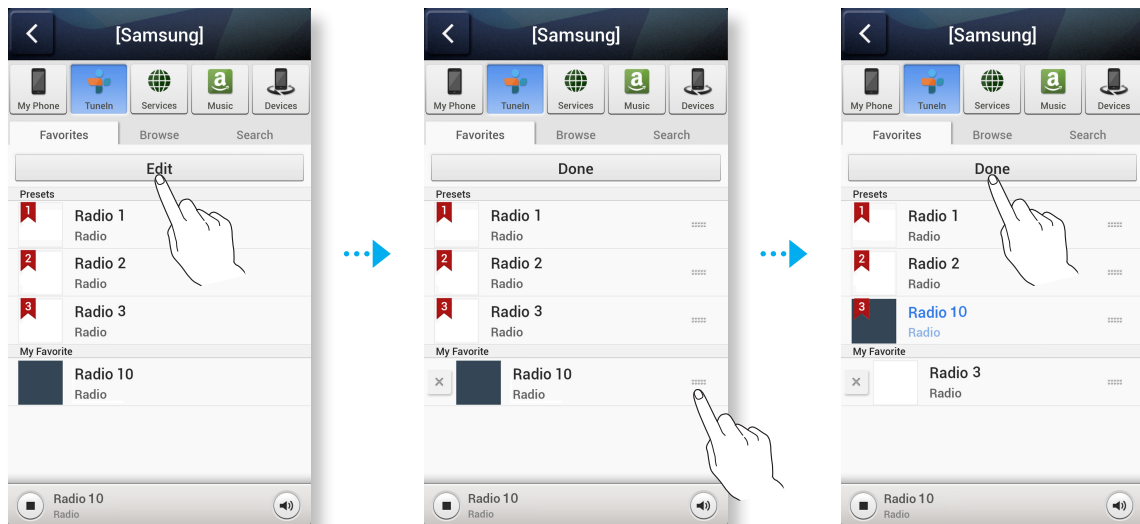
3. The selected radio station is added to the **Presets** list.



## ► Setting the Default Radio Stations in Speaker Preset

To replace the randomly selected default Internet radio stations with your own Internet radio stations, follow these steps:

1. Press the **Edit** button to open the edit box.  
Press and drag  for each selection up to **Preset**, and then select **Done**.



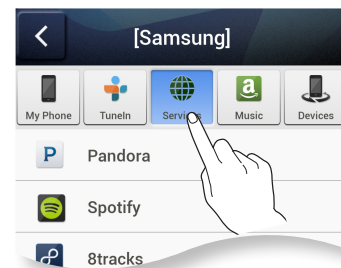
## ► Searching for a Radio Station

1. Select **Tuneln**.  
The **Tuneln** screen appears.
2. Select **Search** to find the desired radio station.  
Touch the Search box, and then enter the name or call letters of the radio station you want to search for using the keyboard.



## ► Playing music from content providers

1. Select **Services**.
2. You can play music from content providers.



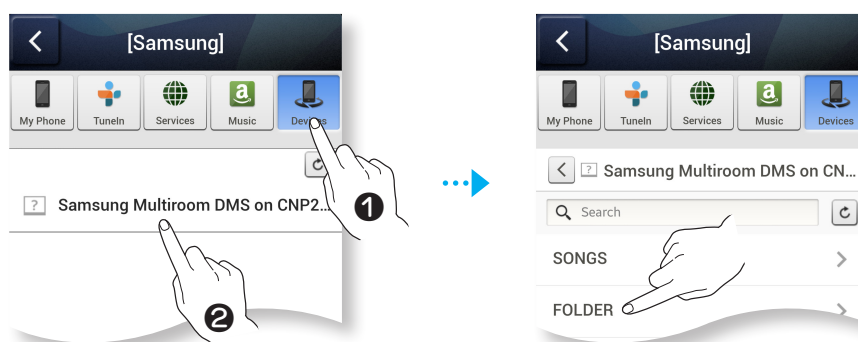
- Depending on your region or manufacturer, supported contents service may differ.
- You cannot subscribe to a service using your smart device. To use a for-pay service, you must first subscribe to the service through your computer.

## ► Playing music from a selected device

Displays a list of devices connected to your wireless router.

- You can play the music on devices connected to your local network using the Soundbar's Devices menu.

1. Select **Devices**.
2. Select the desired device.
3. Select the desired folder.
4. You can play music from the selected device on the Soundbar.

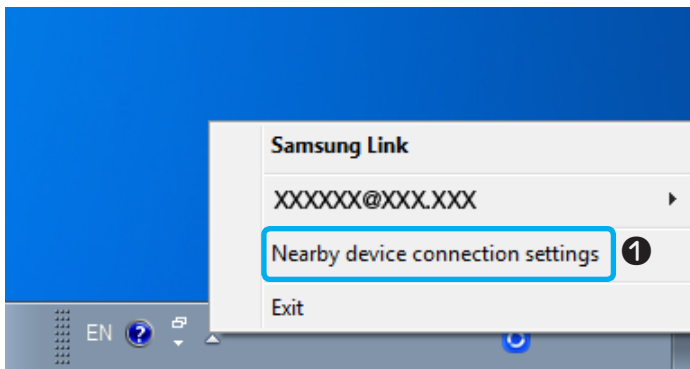



## PLAYING MEDIA CONTENT SAVED IN A PC

### ► Samsung Link

Install the **Samsung Link** program for easier playback of music stored in your PC through Soundbar. Visit <http://link.samsung.com> and download the **Samsung Link** application and finish installing it.

1. Visit <http://link.samsung.com> and login with your Samsung account. Follow the instructions shown to install the program.
2. Select the folder to be shared.
  - 1) Move the mouse pointer over the **Samsung Link** icon from the icons tray, right click on it and select “**①**”.



- 2) On the screen displayed, you can add or delete shared folders. After adding or changing contents of shared folders, make sure to press the  button.
3. Select the Devices from the **Samsung Multiroom** app to select PC. Shared PC folders and music files will be displayed. (For further details, refer to page 53.)



- Note that the PC containing the shared folders and your Soundbar must be connected to the same wireless router.
- Samsung Link software should have been installed on the computer. The mobile device should support Samsung Link. For more information, visit Samsung's content and service portal at <http://link.samsung.com>.
- You may experience compatibility issues when attempting to play media files via a third-party DLNA server.
- However, the content shared by a computer device may not play depending on the encoding type and file format of the content. In addition, some functions may not be available.
- The media content may not smoothly play depending on the network status. If this is the case, use a USB storage device.

## ► Wireless Audio - Multiroom for Desktop

To play iTunes system and shared PC music files through Soundbar, install the **Wireless Audio - Multiroom for Desktop** program. Visit [www.samsung.com](http://www.samsung.com) to download the **Wireless Audio - Multiroom for Desktop** program and install it.

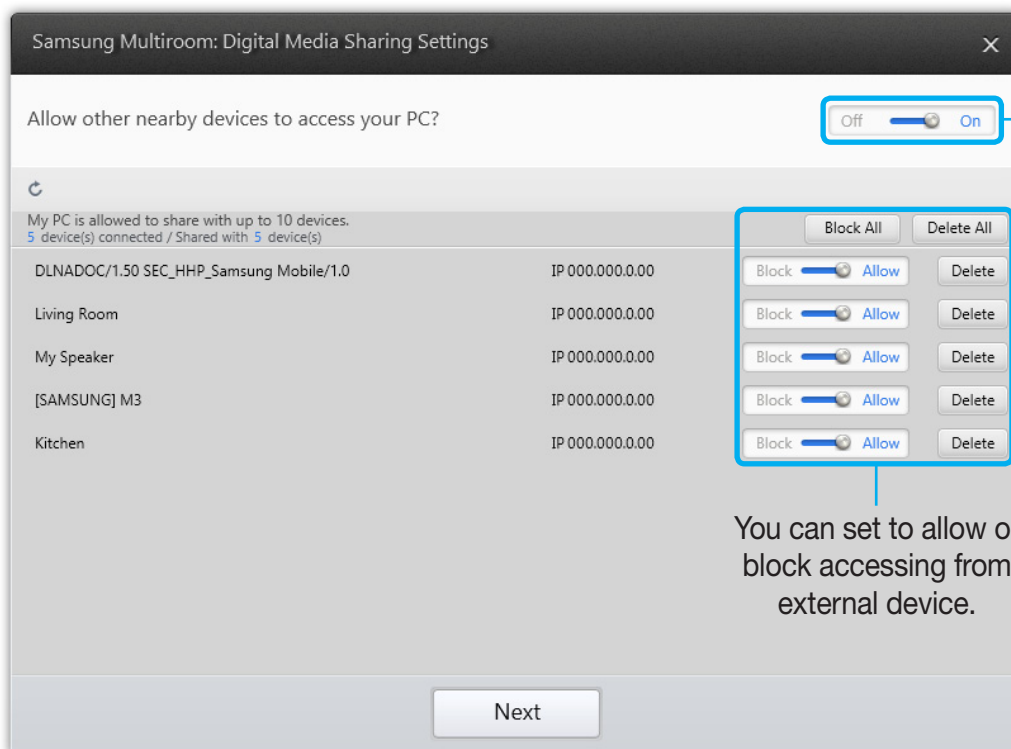


- Note that the PC containing the shared folders and your Soundbar must be connected to the same wireless router.
- If the connected Windows PC or the Mac switches to off-display mode, power saving or hibernation mode, the App will stop.
- If the firewall of the Windows computer is activated, the App may not work. In such a case, deactivate the firewall of Windows or other vaccine firewall.
- The \*.pkg file is for Mac while \*.msi is for Windows installation. Download the appropriate file for your computer and install it.
- Supported OS: Windows 7 or higher, Mac OS X 10.7 or later.

1. Double click the icon created on the PC's desktop.



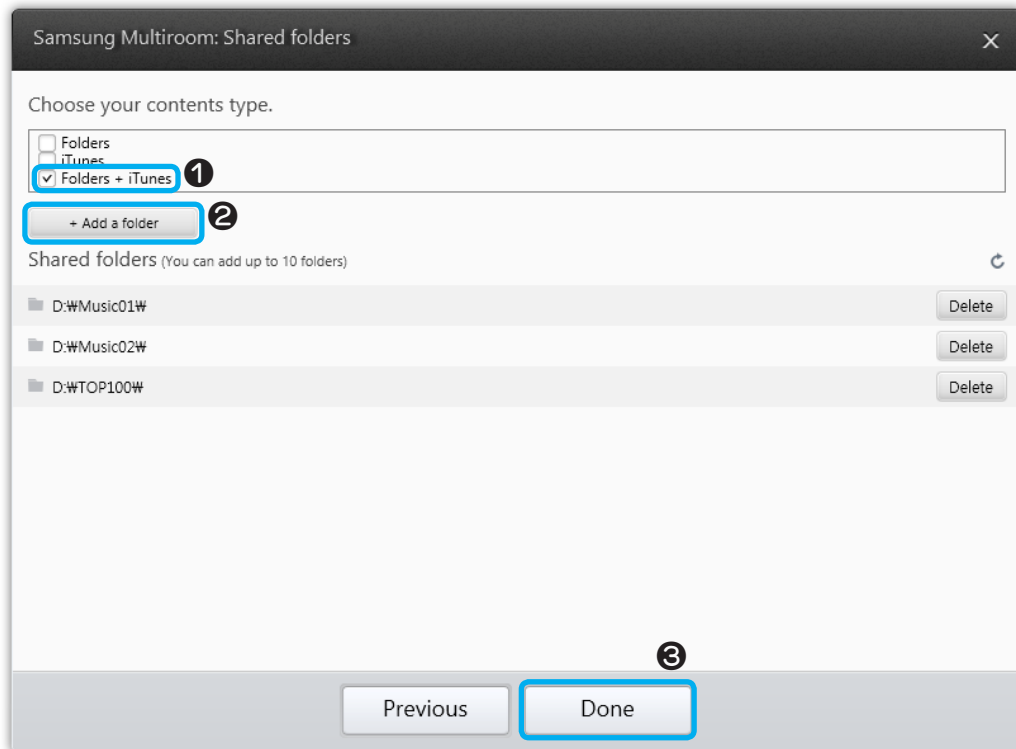
2. Select **Next** to set the shared folders.



Wireless Audio - Multiroom for Desktop: Off, On



You can set to allow or block accessing from external device.

3. Select the content type and add the selected folder to the shared folders list.  
After sharing folders, make sure to press the **Done** button.



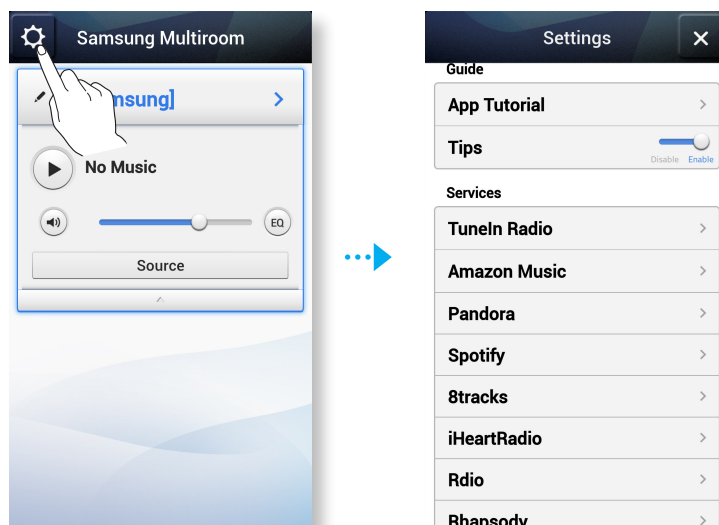
4. On your Smart device, select the **Samsung Multiroom** app.
5. Select **Devices** → **PC**, and shared folders and files stored in the PC will be displayed.  
(For further details, refer to page 53)



- After adding or changing contents of shared folders, make sure to press the  button. If you don't press the  button, the files shared by a computer device may not displayed in the **Samsung Multiroom** app.

# USING THE MULTIROOM SETTINGS MENU

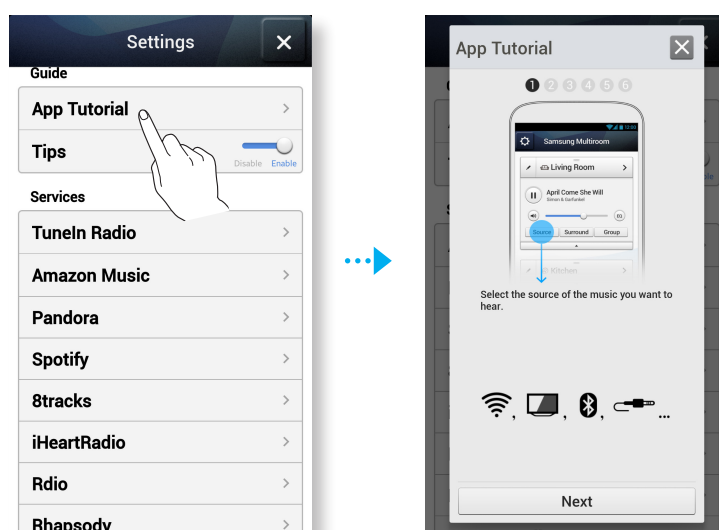
1. Press the  button.



## ► Guide

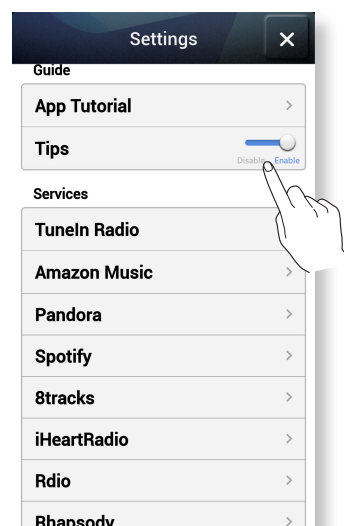
### App Tutorial

Select **App Tutorial** to learn how to use the app.



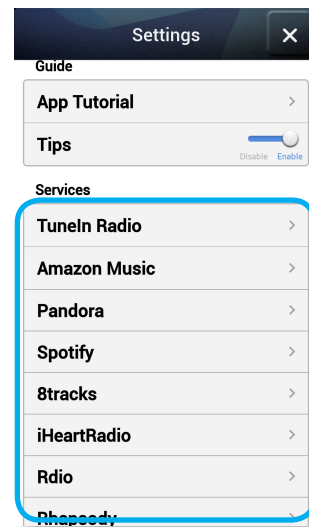
### Tips

- **Disable** : The Help text is not displayed as you navigate through the screens.
- **Enable** : The app displays Help text as you navigate through the screens.



## ► Services

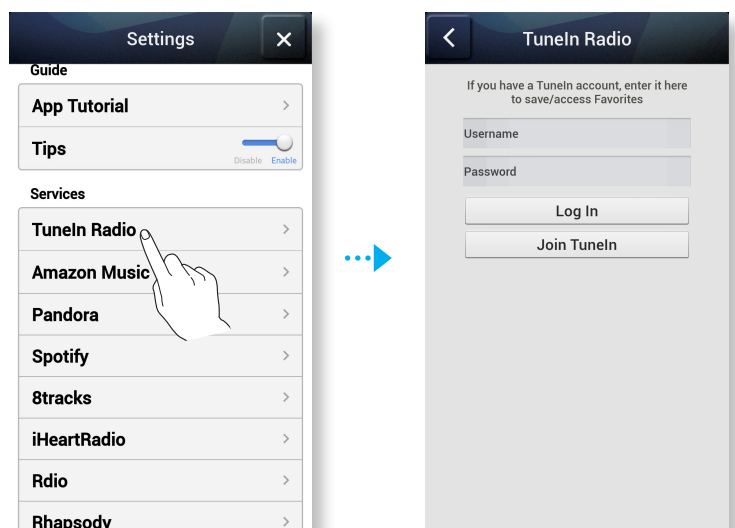
Displays a list of available services.



- Depending on your region or manufacturer, supported content services may differ.
- You cannot subscribe to a service using your smart device. To use a for-pay service, you must first subscribe to the service through your computer.

## Tuneln Radio

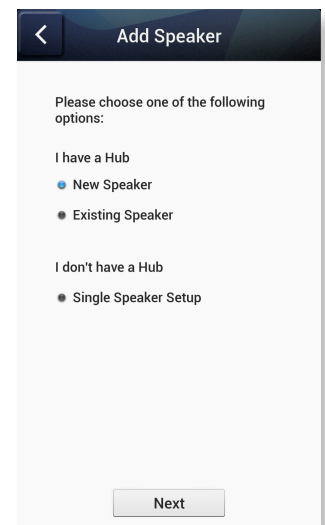
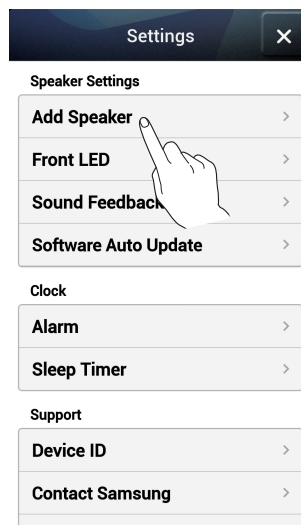
Gives you access to **Tuneln Radio**.



## ► Speaker Settings

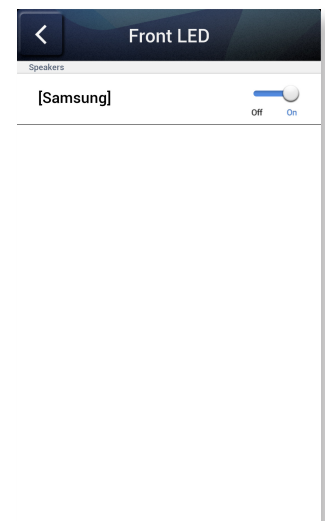
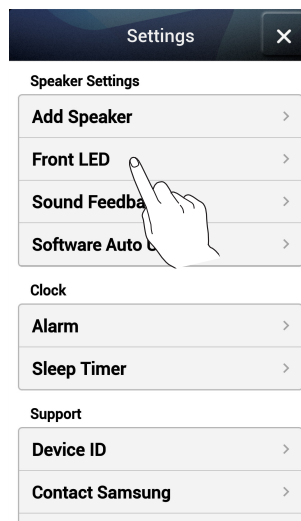
### Add Speaker

Lets you can add one or more Soundbar's to the App and enjoy the music stored in your smart device from one or more connected Soundbar's.



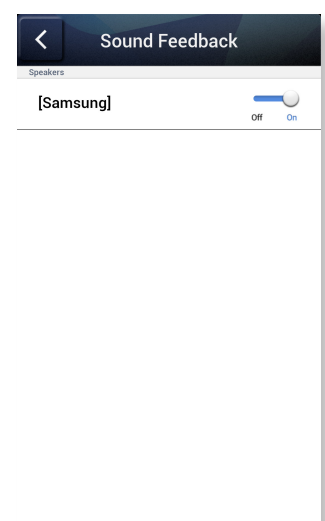
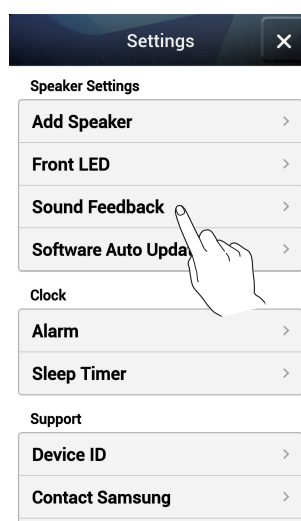
### Front LED

- **Off** : Turns off the Soundbar's **Front LED** indicators.
- **On** : Turns on the Soundbar's **Front LED** indicators.



### Sound Feedback

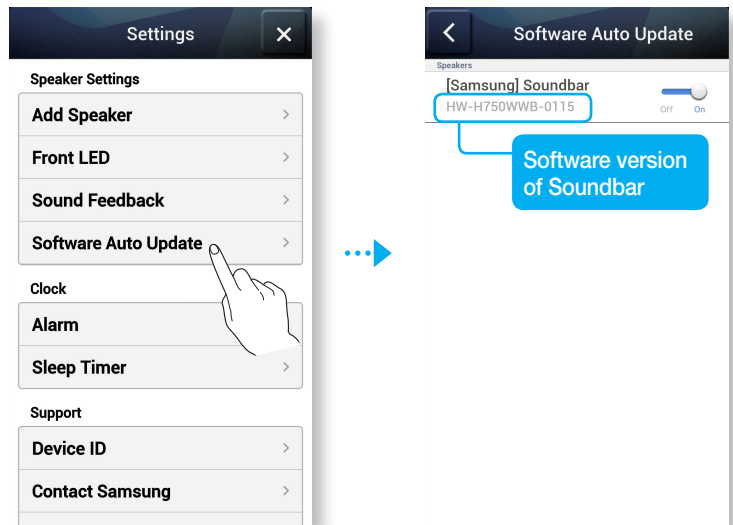
- **Off** : Turns off the **Sound Feedback**.
- **On** : Turns on the **Sound Feedback**.




## Software Auto Update

Shows the Soundbar's current software version, and lets you turn auto update on or off.

- **Off** : Turns off the auto update function.
- **On** : When on, automatically updates the software when new firmware is released.



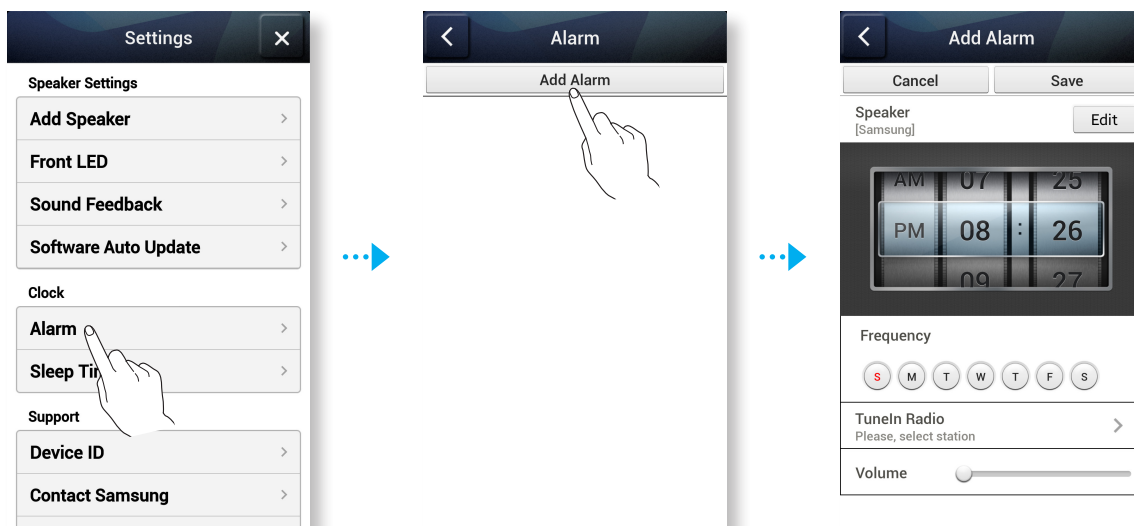
- Auto update is available when your Soundbar is connected to a network and the **Software Auto Update** function is set to **On**.
- It is strongly recommended that **Software Auto Update** settings on all the Soundbar's used are set to **On**. Problems with networked functions (such as Group Play and Ear to Hear) may otherwise occur due to incompatibility issues when a variety of Soundbar software versions is used on linked Soundbar's.
- For each Soundbar with an outdated software version,
  - 1) set the **Software Auto Update** setting to **On** and
  - 2) press and hold the (  ) button on the remote control for more than 5 seconds. The Soundbar turns off and on, and then updates its software automatically.



## ► Clock

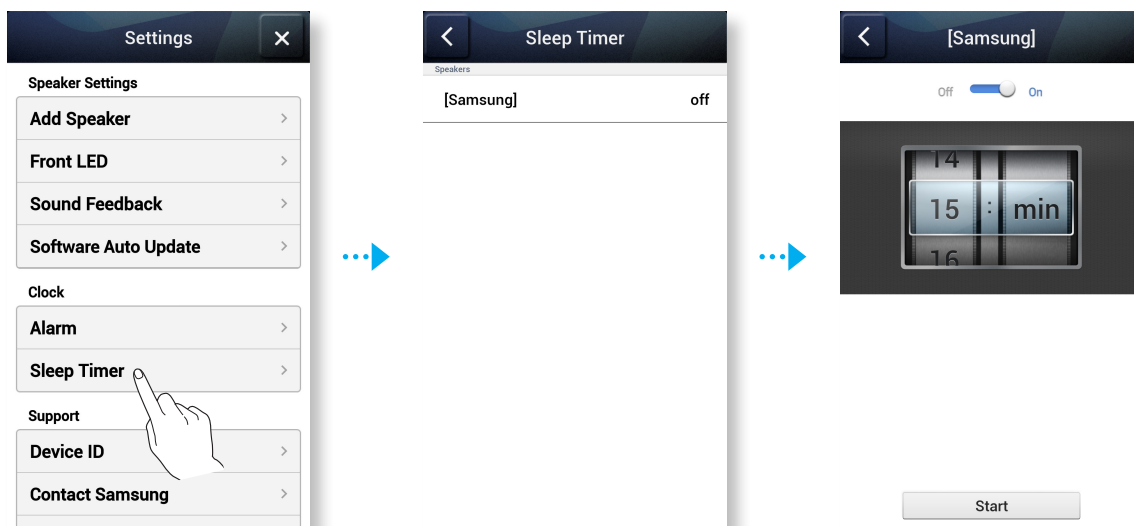
### Alarm

Lets you set the **Alarm**.



### Sleep Timer

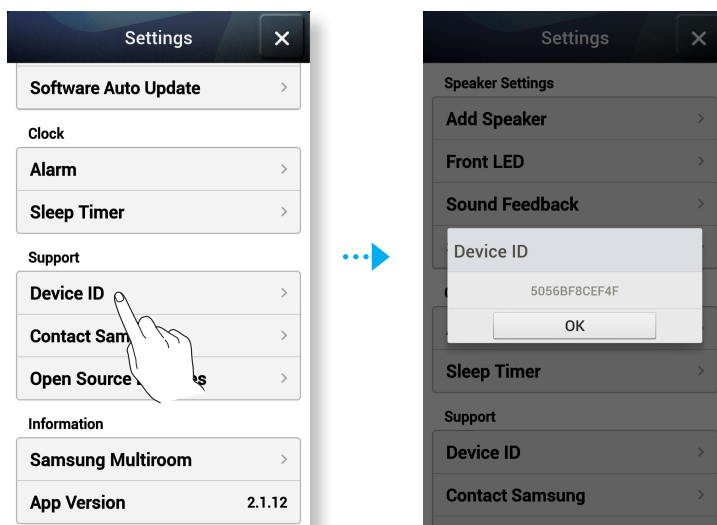
Lets you set the **Sleep Timer**.



## ► Support

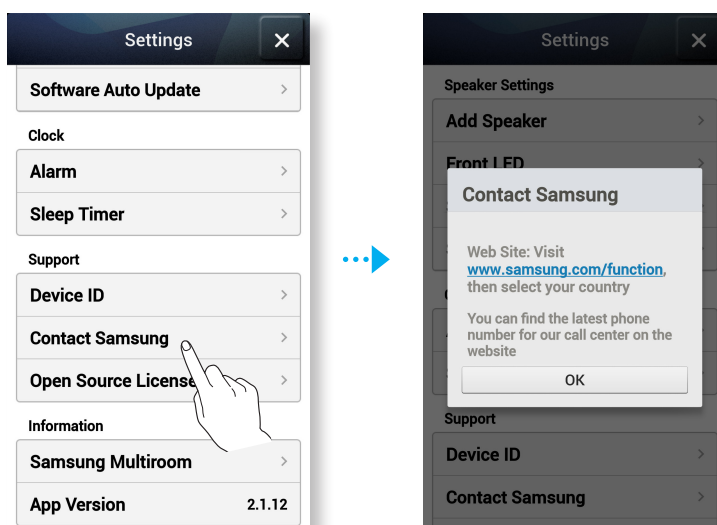
### Device ID

Lets you check the **Device ID**.



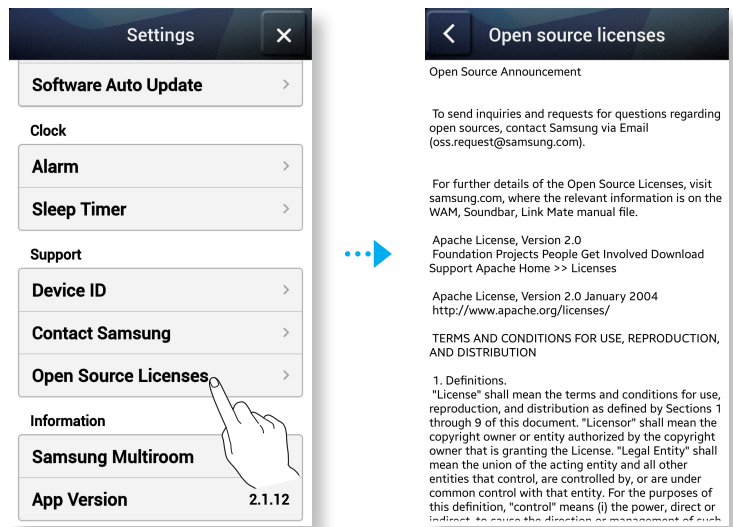
### Contact Samsung

Provides a link to the Samsung website.



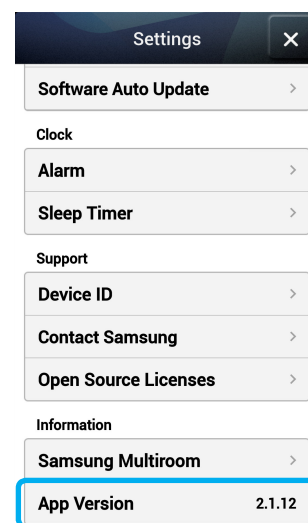
## ► Open Source Licenses

Lets you view the **Open Source Licenses**.



## ► App Version

Lets you view the **App Version**.



# TROUBLESHOOTING

Before requesting service, please check the following.

## The unit will not turn on.

- Is the power cord plugged into the outlet? → Connect the power plug to the outlet.

## A function does not work when the button is pressed.

- Is there static electricity in the air? → Disconnect the power plug and connect it again.

## Sound is not produced.

- Is the Mute function on? → Press the Mute button to cancel the function.
- Is the volume set to minimum? → Adjust the Volume.

## The remote control does not work.

- Are the batteries drained? → Replace with new batteries.
- Is the distance between the remote control and main unit too far? → Move closer to the unit.

## The TV SoundConnect (TV pairing) failed.

- Does your TV support TV SoundConnect? → TV SoundConnect is supported by some Samsung TVs released from 2012 on. Check your TV to see if it supports TV SoundConnect.
- Is your TV firmware the latest version? → Update your TV with the latest firmware.
- Does an error occur when connecting? → Contact the Samsung call centre.
- Reset the TV MODE and connect again. → Press and hold the ►|| button for 5 seconds to reset the TV SoundConnect connection.

## The red LED on the subwoofer blinks and the subwoofer is not producing sound.

- Your subwoofer may not be connected to the main body of the product. → Try to connect your subwoofer again. (See Page 13)

## The subwoofer drones and vibrates noticeably.

- Try to adjust the vibration of your subwoofer. → Press the **WOOFER** button on your remote control to adjust its value (between SW-6 and SW+6).

**HUB doesn't work properly**

- |                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Is the HUB plugged in?</li> <li>• Is the LAN cable connected to the wireless router and the HUB properly?</li> <li>• When the HUB is plugged in, do the HUB's front indicators show it's operating properly?</li> </ul> | <ul style="list-style-type: none"> <li>➔ Plug in the HUB.</li> <li>➔ Connect the LAN cable to the Ethernet switch on the back of the HUB and to your wireless router.</li> <li>➔ Reset the HUB.</li> <li>➔ If you experience troubles with connecting the HUB and Soundbar, try relocating the Soundbar so that the Soundbar is closer to the wireless router or HUB.</li> </ul> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**Soundbar doesn't work properly**

- |                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Is the Soundbar plugged in?</li> </ul> | <ul style="list-style-type: none"> <li>➔ Check whether the Wi-Fi router you're using had been certified for Wi-Fi.</li> <li>➔ Unplug the Soundbar, plug it back in, and then reconnect it to the router.</li> <li>➔ If used with a HUB             <ul style="list-style-type: none"> <li>- Make sure the smart device and the HUB are connected to the same Wi-Fi network.</li> <li>- Make sure the HUB's indicator LED's show that it is working correctly.</li> <li>- If the problem persists, reset the HUB.</li> <li>- Unplug, then plug in the HUB. Then, unplug and plug in the Soundbar.</li> <li>- If you experience troubles with connecting the HUB and Soundbar, try relocating the Soundbar so that the Soundbar is closer to the wireless router or HUB.</li> </ul> </li> </ul> |
|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**I cannot group speakers.**

- |                                                                                                        |                                                                                                                                                         |
|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Is the product connected to the network via Wi-Fi?</li> </ul> | <p>→ If the product is connected to the network via Bluetooth, NFC tagging, TV SoundConnect, or AUX IN, you cannot use the group speakers function.</p> |
|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|

**App doesn't work properly**

- |                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Does an error occur when accessing the app?</li> </ul> | <p>→ Make sure your smart device is compatible with the app.</p> <p>→ Make sure the app is the latest version.</p> <p>→ If used with a HUB</p> <ul style="list-style-type: none"> <li>- Make sure the HUB and the smart device are connected to same router.</li> <li>- Make sure the HUB's indicator LED's show that it is working correctly.</li> <li>- If you experience troubles with connecting the HUB and Soundbar, try relocating the Soundbar so that the Soundbar is closer to the wireless router or HUB.</li> </ul> |
|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



- If the problem persists, consult the service centre for troubleshooting.



## Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care Centre.

| Area                  | Contact Centre ☎                                                                                      | Web Site                                                                        |
|-----------------------|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| <b>▪ Asia Pacific</b> |                                                                                                       |                                                                                 |
| AUSTRALIA             | 1300 362 603                                                                                          | www.samsung.com/au/support                                                      |
| NEW ZEALAND           | 0800 SAMSUNG (0800 726 786)                                                                           | www.samsung.com/nz/support                                                      |
| CHINA                 | 400-810-5858                                                                                          | www.samsung.com/cn/support                                                      |
| HONG KONG             | (852) 3698 4698                                                                                       | www.samsung.com/hk/support (Chinese)<br>www.samsung.com/hk_en/support (English) |
| INDIA                 | 1800 3000 8282 - Toll Free<br>1800 266 8282 - Toll Free<br>30308282 - Non Toll Free                   | www.samsung.com/in/support                                                      |
| INDONESIA             | 0800112888<br>021-56997777                                                                            | www.samsung.com/id/support                                                      |
| JAPAN                 | 0120-327-527                                                                                          | www.samsung.com/jp/support                                                      |
| MALAYSIA              | 1800-88-9999                                                                                          | www.samsung.com/my/support                                                      |
| PHILIPPINES           | 1-800-10-7267864 [PLDT]<br>1-800-8-7267864 [Globe landline and Mobile]<br>02-4222111 [Other landline] | www.samsung.com/ph/support                                                      |
| SINGAPORE             | 1800-SAMSUNG(726-7864)                                                                                | www.samsung.com/sg/support                                                      |
| THAILAND              | 0-2689-3232,<br>1800-29-3232                                                                          | www.samsung.com/th/support                                                      |
| TAIWAN                | 0800-32-9999                                                                                          | www.samsung.com/tw/support                                                      |
| VIETNAM               | 1800 588 889                                                                                          | www.samsung.com/vn/support                                                      |
| <b>▪ MENA</b>         |                                                                                                       |                                                                                 |
| U.A.E                 | 800-SAMSUNG (726-7864)                                                                                | www.samsung.com/ae/support (English)<br>www.samsung.com/ae_ar/support (Arabic)  |
| OMAN                  | 800-SAMSUNG(726-7864)                                                                                 |                                                                                 |
| KUWAIT                | 183-2255 (183-CALL)                                                                                   |                                                                                 |
| BAHRAIN               | 8000-4726                                                                                             |                                                                                 |
| QATAR                 | 800-2255 (800-CALL)                                                                                   |                                                                                 |
| EGYPT                 | 08000-726786<br>16580                                                                                 | www.samsung.com/eg/support                                                      |
| ALGERIA               | 021 36 11 00                                                                                          | www.samsung.com/n_africa/support                                                |
| PAKISTAN              | 0800-Samsung (72678)                                                                                  | www.samsung.com/pk/support                                                      |
| TUNISIA               | 80-1000-12                                                                                            | www.samsung.com/n_africa/support                                                |
| JORDAN                | 0800-22273<br>06 5777444                                                                              | www.samsung.com/Levant/support (English)                                        |
| SYRIA                 | 18252273                                                                                              | www.samsung.com/Levant/support (English)                                        |
| IRAN                  | 021-8255                                                                                              | www.samsung.com/iran/support                                                    |
| MOROCCO               | 080 100 2255                                                                                          | www.samsung.com/n_africa/support                                                |
| SAUDI ARABIA          | 920021230                                                                                             | www.samsung.com/sa/support<br>www.samsung.com/sa_en/support (English)           |
| TURKEY                | 444 77 11                                                                                             | www.samsung.com/tr/support                                                      |
| <b>▪ Africa</b>       |                                                                                                       |                                                                                 |
| NIGERIA               | 0800-726-7864                                                                                         | www.samsung.com/africa_en/support                                               |
| Ghana                 | 0800-10077<br>0302-200077                                                                             |                                                                                 |
| Cote D' Ivoire        | 8000 0077                                                                                             |                                                                                 |
| SENEGAL               | 800-00-0077                                                                                           | www.samsung.com/africa_fr/support                                               |
| CAMEROON              | 7095- 0077                                                                                            | www.samsung.com/support                                                         |
| KENYA                 | 0800 545 545                                                                                          |                                                                                 |
| UGANDA                | 0800 300 300                                                                                          |                                                                                 |
| TANZANIA              | 0685 88 99 00                                                                                         |                                                                                 |
| RWANDA                | 9999                                                                                                  |                                                                                 |
| BURUNDI               | 200                                                                                                   |                                                                                 |
| DRC                   | 499999                                                                                                |                                                                                 |
| SUDAN                 | 1969                                                                                                  |                                                                                 |
| SOUTH AFRICA          | 0860 SAMSUNG (726 7864)                                                                               |                                                                                 |
| BOTSWANA              | 8007260000                                                                                            |                                                                                 |
| NAMIBIA               | 08 197 267 864                                                                                        | www.samsung.com/support                                                         |
| ZAMBIA                | 0211 350370                                                                                           |                                                                                 |
| MOZAMBIQUE            | 847267864 / 827267864                                                                                 |                                                                                 |